

CNS	Selective Call Forward'g	Special Call Forwarding	100.0%	100.0%	100.0%	100.0%
CNS	Selective Call Rejection	Call Block	100.0%	100.0%	100.0%	100.0%
CNS	Speed Calling	Speed Cltg - 8 & 30 Nos.	100.0%	100.0%	100.0%	100.0%
CNS		Busy Number Redial	100.0%	100.0%	100.0%	100.0%
CNS		Saved Number Redial	0.0%	0.0%	0.0%	0.0%
CNS		Last Number Redial	100.0%	100.0%	100.0%	100.0%
CNS	Call Waiting	Call Waiting	100.0%	100.0%	100.0%	100.0%
CNS	Three Way Calling	Three Way Calling	100.0%	100.0%	100.0%	100.0%
CNS	Remote Call Forwarding	Remote Call Forwarding	100.0%	100.0%	100.0%	100.0%
CNS		Cll Frwd'g Fixed-All clts	100.0%	100.0%	100.0%	100.0%
CNS	CFBL/DA	Cll Frwd Bsy No Ans.Fixed	100.0%	100.0%	100.0%	100.0%
CNS		Special Call Waiting	100.0%	100.0%	100.0%	100.0%
CNS		Special Call Acceptance	100.0%	100.0%	100.0%	100.0%
CNS		Anonymous Call Rejection	100.0%	100.0%	100.0%	100.0%
CNS	3rd No. Blng Inhibited	Blld No. Screen'g (BNS)	100.0%	100.0%	100.0%	100.0%
CNS		Call Restriction Service	100.0%	100.0%	100.0%	100.0%
CNS		MWI Abl Rcv Adbl Rng Brst	0.0%	0.0%	0.0%	0.0%
CNS		Cust. Controllable Ringing	100.0%	100.0%	100.0%	100.0%
BSA	Dedicated Voice Grade	Voiceband	100.0%	100.0%	100.0%	100.0%
BSA	Dedicated Program Audio	Program Audio	100.0%	100.0%	100.0%	100.0%
BSA	Dedicated Video	Videoband	100.0%	100.0%	100.0%	100.0%
BSA	Dedicated Network Access	Data Link	100.0%	100.0%	100.0%	100.0%
BSA	TypA - Ckt SW Line	Voice Grade Line Ckt Sw'd	100.0%	100.0%	100.0%	100.0%
BSA	TypB - Ckt SW Trunk	Voice Grade Trunk Ckt Sw'd	100.0%	100.0%	100.0%	100.0%
BSE	Bridging	Bridging	100.0%	100.0%	100.0%	100.0%
BSE	Automatic Protect Switchg	Automatic Protection SW	100.0%	100.0%	100.0%	100.0%
BSE	Conditioning	Conditioning	100.0%	100.0%	100.0%	100.0%
BSE	Data Over Voice (DOV)	DOVConnect	100.0%	100.0%	100.0%	100.0%
BSE	Secondary Ch Capability	DDS Secondary Channel	100.0%	100.0%	100.0%	100.0%
BSE	Alternate Routing	Alternate Routing	100.0%	100.0%	100.0%	100.0%
BSE	Multiplexing - Digital	Multiplexing Arrangements	100.0%	100.0%	100.0%	100.0%
BSE	Inband Signaling	Signaling Arrangements	100.0%	100.0%	100.0%	100.0%
BSE	Hi Cap Hand-Off Svc	ControlLink DCS	100.0%	100.0%	100.0%	100.0%
BSE	Acc To Clr Ch Transmissn	Clear Channel Capability	100.0%	100.0%	100.0%	100.0%
CNS	Derived Ch (Monitoring)	ScanAlert	100.0%	100.0%	100.0%	100.0%
CNS		GTE Dial DataLink	100.0%	100.0%	100.0%	100.0%

SUMMARY FOR MARKET AREA: ALLENtown-BETHLEHEM

Total Access Lines in: ALLENtown-BETHLEHEM Total = 20063

Percentage Availability of ONA Services By Date for ALLENtown-BETHLEHEM Total

Type	Generic Name of ONA Serv	Product Name of ONA Serv	12/31/94	12/31/95	12/31/96	12/31/97
			0.0%	0.0%	0.0%	0.0%
BSA	Type A - X.25 Pkt Sw	Pkt Sw Ntwk Svc	0.0%	0.0%	0.0%	0.0%
BSA	Type B - X.75 PKt Sw	Pkt Sw Ntwk Svc	0.0%	0.0%	0.0%	0.0%
BSA	Type F - Ded <64kbps	Digital Data Svc-DDS	83.3%	83.2%	83.0%	82.9%
BSA	Type G - Ded 1.544Mbps	Hi Cap DS1 Svc	83.3%	83.2%	83.0%	82.9%
BSA	Type H - Ded > 1.544Mbps	Hi Cap DS3 Svc	0.0%	0.0%	0.0%	0.0%
BSA	Dedicated Alert Transport	Alarm Signal Transport	100.0%	100.0%	100.0%	100.0%
BSA	Type K - Ded 64kbps	Digital Data Svc DDS	0.0%	0.0%	0.0%	0.0%
BSE	Fast Select Accept Pkt	Fast Select	0.0%	0.0%	0.0%	0.0%
BSE	Fast Select Request Pkt	Fast Select	0.0%	0.0%	0.0%	0.0%
BSE	Cld DN Deliv via DID	Direct Inward Dialing	100.0%	100.0%	100.0%	100.0%
BSE	ClIg BlIg Num Deliv FG B	Automatic No. ID	100.0%	100.0%	100.0%	100.0%
BSE	ClIg BlIg Num Deliv FG D	Automatic No. ID	100.0%	100.0%	100.0%	100.0%
BSE	CXR Select On Rvse Charg	800 Service	100.0%	100.0%	100.0%	100.0%
BSE	Multiline Hunt Group	Hunt Group Arrangement	100.0%	100.0%	100.0%	100.0%
BSE	MLHG-UCD Line Hunting	Uniform Call Distribution	100.0%	100.0%	100.0%	100.0%
BSE	MLHG - UCD With Queuing	Queuing	100.0%	100.0%	100.0%	100.0%
BSE	Three Way Call Transfer	User Transfer	100.0%	100.0%	100.0%	100.0%
BSE	Remote Call Forwarding	Foreign Exchange	100.0%	100.0%	100.0%	100.0%
BSE	Route Diversity	Diversity Routing	100.0%	100.0%	100.0%	100.0%
BSE	3rd No. BlIg Inhibited	Blld No. Screen'g (BNS)	100.0%	100.0%	100.0%	100.0%
BSE		MegaConnect Svc (SMDS)	0.0%	0.0%	0.0%	0.0%
CNS	Call Det Recd'g Rpts- Pkt	Call Detail - Pkt	0.0%	0.0%	0.0%	0.0%
CNS	Fast Select Accept Pkt	Fast Select	0.0%	0.0%	0.0%	0.0%
CNS	Fast Select Request Pkt	Fast Select	0.0%	0.0%	0.0%	0.0%
CNS	Automatic Callback	Automatic Busy Redial	100.0%	100.0%	100.0%	100.0%
CNS	Automatic Recall	Automatic Call Return	100.0%	100.0%	100.0%	100.0%
CNS	CFBL Intraswitch	Call Fwd Bsy Li - Fixed	100.0%	100.0%	100.0%	100.0%
CNS	CFBL Interswitch	Call Fwd Bsy Li - Fixed	100.0%	100.0%	100.0%	100.0%
CNS	CFBL/DA-Cust Act/Deact	Cl Fwd-B/No Ans- Variable	100.0%	100.0%	100.0%	100.0%
CNS	CFBL/DA-Cust Fwd To No.	Cl Fwd-B/No Ans- Variable	100.0%	100.0%	100.0%	100.0%
CNS	CFDA Intraswitch	Cl Fwd-No Ans-Fixed	100.0%	100.0%	100.0%	100.0%
CNS	CFDA Interswitch	Cl Fwd-No Ans-Fixed	100.0%	100.0%	100.0%	100.0%
CNS	CF - Variable	Variable Cl Fwd'g	100.0%	100.0%	100.0%	100.0%
CNS	Call Waiting - Cancel	Cancel Call Waiting	100.0%	100.0%	100.0%	100.0%
CNS	Distinctive Ringing	VIP Alert	100.0%	100.0%	100.0%	100.0%
CNS	Dist Ring Term Screen	Smart Ring	100.0%	100.0%	100.0%	100.0%
CNS	Hot Line	Auto Ring Dwn Ckt Signal	100.0%	100.0%	100.0%	100.0%
CNS	Selective Call Forward'g	Special Call Forwarding	100.0%	100.0%	100.0%	100.0%
CNS	Selective Call Rejection	Call Block	100.0%	100.0%	100.0%	100.0%
CNS	Speed Calling	Speed ClIg - 8 & 30 Nos.	100.0%	100.0%	100.0%	100.0%
CNS		Busy Number Redial	100.0%	100.0%	100.0%	100.0%
CNS		Last Number Redial	100.0%	100.0%	100.0%	100.0%
CNS	Call Waiting	Call Waiting	100.0%	100.0%	100.0%	100.0%
CNS	Three Way Calling	Three Way Calling	100.0%	100.0%	100.0%	100.0%
CNS	Remote Call Forwarding	Remote Call Forwarding	100.0%	100.0%	100.0%	100.0%
CNS		Cll Frwd'g Fixed-All clls	100.0%	100.0%	100.0%	100.0%
CNS	CFBL/DA	Cll Frwd Bsy No Ans.Fixed	100.0%	100.0%	100.0%	100.0%

CNS	Special Call Waiting	100.0%	100.0%	100.0%	100.0%
CNS	Special Call Acceptance	100.0%	100.0%	100.0%	100.0%
CNS	Anonymous Call Rejection	100.0%	100.0%	100.0%	100.0%
CNS 3rd No. Blng Inhibited	Blld No. Screen'g (BNS)	100.0%	100.0%	100.0%	100.0%
CNS	Call Restriction Service	100.0%	100.0%	100.0%	100.0%
CNS	Cust. Controllable Ringing	100.0%	100.0%	100.0%	100.0%
BSA Dedicated Voice Grade	Voiceband	100.0%	100.0%	100.0%	100.0%
BSA Dedicated Program Audio	Program Audio	100.0%	100.0%	100.0%	100.0%
BSA Dedicated Video	Videoband	100.0%	100.0%	100.0%	100.0%
BSA Dedicated Network Access	Data Link	100.0%	100.0%	100.0%	100.0%
BSA TypA - Ckt Sw Line	Voice Grade Line Ckt Sw'd	100.0%	100.0%	100.0%	100.0%
BSA TypB - Ckt Sw Trunk	Voice Grade Trunk Ckt Sw'd	100.0%	100.0%	100.0%	100.0%
BSE Bridging	Bridging	100.0%	100.0%	100.0%	100.0%
BSE Automatic Protect Switchg	Automatic Protection SW	100.0%	100.0%	100.0%	100.0%
BSE Conditioning	Conditioning	100.0%	100.0%	100.0%	100.0%
BSE Data Over Voice (DOV)	DOVConnect	100.0%	100.0%	100.0%	100.0%
BSE Secondary Ch Capability	DDS Secondary Channel	100.0%	100.0%	100.0%	100.0%
BSE Alternate Routing	Alternate Routing	100.0%	100.0%	100.0%	100.0%
BSE Multiplexing - Digital	Multiplexing Arrangements	100.0%	100.0%	100.0%	100.0%
BSE Inband Signaling	Signaling Arrangements	100.0%	100.0%	100.0%	100.0%
BSE Hi Cap Hand-Off Svc	Controllink DCS	100.0%	100.0%	100.0%	100.0%
BSE Acc To Clr Ch Transmissn	Clear Channel Capability	100.0%	100.0%	100.0%	100.0%
CNS Derived Ch (Monitoring)	ScanAlert	100.0%	100.0%	100.0%	100.0%
CNS	GTE Dial DataLink	100.0%	100.0%	100.0%	100.0%

SUMMARY FOR MARKET AREA: ANN ARBOR

Total Access Lines in: ANN ARBOR Total = 46164

Percentage Availability of ONA Services By Date for ANN ARBOR Total

Type	Generic Name of ONA Serv	Product Name of ONA Serv	12/31/94	12/31/95	12/31/96	12/31/97
BSA	Type A - X.25 Pkt Sw	Pkt Sw Ntwk Svc	0.0%	0.0%	0.0%	0.0%
BSA	Type B - X.75 PKt Sw	Pkt Sw Ntwk Svc	0.0%	0.0%	0.0%	0.0%
BSA	Type F - Ded <64kbps	Digital Data Svc-DDS	98.0%	98.0%	98.0%	98.0%
BSA	Type G - Ded 1.544Mbps	Hi Cap DS1 Svc	80.8%	80.9%	81.0%	81.1%
BSA	Type H - Ded > 1.544Mbps	Hi Cap DS3 Svc	63.7%	63.8%	64.0%	64.1%
BSA	Dedicated Alert Transport	Alarm Signal Transport	89.6%	89.7%	89.8%	89.9%
BSA	Type K - Ded 64kbps	Digital Data Svc DDS	55.7%	55.9%	56.1%	56.3%
BSE	Fast Select Accept Pkt	Fast Select	0.0%	0.0%	0.0%	0.0%
BSE	Fast Select Request Pkt	Fast Select	0.0%	0.0%	0.0%	0.0%
BSE	Cld DN Deliv via DID	Direct Inward Dialing	88.4%	88.6%	88.7%	88.8%
BSE	Clg Blgg Num Deliv FG B	Automatic No. ID	88.4%	88.6%	88.7%	88.8%
BSE	Clg Blgg Num Deliv FG D	Automatic No. ID	82.2%	81.9%	81.6%	81.3%
BSE	Clg DA Deliv via BCLID	Clg No.ID Deliv CLASS	97.2%	97.2%	97.2%	97.1%
BSE	CXR Select On Rvse Charg	800 Service	88.4%	88.6%	88.7%	88.8%
BSE	Message Desk (SMDI)	Frwd Cl Info-Intraoffice	97.2%	97.2%	97.2%	97.1%
BSE	MWI- Activation Audible	MWI Audible	97.2%	97.2%	97.2%	97.1%
BSE	Multiline Hunt Group	Hunt Group Arrangement	100.0%	100.0%	100.0%	100.0%
BSE	MLHG-UCD Line Hunting	Uniform Call Distribution	100.0%	100.0%	100.0%	100.0%
BSE	MLHG - UCD With Queuing	Queuing	88.4%	88.6%	88.7%	88.8%
BSE	Three Way Call Transfer	User Transfer	100.0%	100.0%	100.0%	100.0%
BSE	Remote Call Forwarding	Foreign Exchange	100.0%	100.0%	100.0%	100.0%
BSE	Route Diversity	Diversity Routing	88.4%	88.6%	88.7%	88.8%
BSE	3rd No. Blgg Inhibited	Blld No. Screen'g (BNS)	100.0%	100.0%	100.0%	100.0%
BSE		Prior Pkt Sw'd Ntw Suppl	0.0%	0.0%	0.0%	0.0%
BSE		MegaConnect Svc (SMDS)	0.0%	0.0%	0.0%	0.0%
BSE		MWI Actvtn Audbl Rng Brst	63.2%	63.1%	62.9%	62.8%
CNS	Call Det Recd'g Rpts- Pkt	Call Detail - Pkt	0.0%	0.0%	0.0%	0.0%
CNS	Fast Select Accept Pkt	Fast Select	0.0%	0.0%	0.0%	0.0%
CNS	Fast Select Request Pkt	Fast Select	0.0%	0.0%	0.0%	0.0%
CNS	Automatic Callback	Automatic Busy Redial	100.0%	100.0%	100.0%	100.0%
CNS	Automatic Recall	Automatic Call Return	100.0%	100.0%	100.0%	100.0%
CNS	CFBL Intraswitch	Call Fwd Bsy Li - Fixed	100.0%	100.0%	100.0%	100.0%
CNS	CFBL Interswitch	Call Fwd Bsy Li - Fixed	100.0%	100.0%	100.0%	100.0%
CNS	CFBL/DA-Cust Act/Deact	Cl Fwd-B/No Ans- Variable	100.0%	100.0%	100.0%	100.0%
CNS	CFBL/DA-Cust Fwd To No.	Cl Fwd-B/No Ans- Variable	100.0%	100.0%	100.0%	100.0%
CNS	CFDA Intraswitch	Cl Fwd-No Ans-Fixed	100.0%	100.0%	100.0%	100.0%
CNS	CFDA Interswitch	Cl Fwd-No Ans-Fixed	100.0%	100.0%	100.0%	100.0%
CNS	CF Mult Sim Call Intersw	Cl Fwd'g - Multipath	17.8%	18.1%	18.4%	18.7%
CNS	CF - Variable	Variable Cl Fwd'g	100.0%	100.0%	100.0%	100.0%
CNS	CF Var - Remote Act/Cont	Remote Access-CF Variable	97.2%	97.2%	97.2%	97.1%
CNS	Call Waiting - Cancel	Cancel Call Waiting	100.0%	100.0%	100.0%	100.0%
CNS	Clg DA Deliv via ICLID	Clg No.ID Deliv CLASS	97.2%	97.2%	97.2%	97.1%
CNS	Customer Originated Trace	Call Tracing Service	97.2%	97.2%	97.2%	97.1%
CNS	Distinctive Ringing	VIP Alert	100.0%	100.0%	100.0%	100.0%
CNS	Dist Ring Term Screen	Smart Ring	100.0%	100.0%	100.0%	100.0%
CNS	Hot Line	Auto Ring Dwn Ckt Signal	100.0%	100.0%	100.0%	100.0%
CNS	MWI-ATR Audible Msg Wtg	Recieve Audible MWI	92.6%	92.6%	92.6%	92.6%

CNS	Selective Call Forward'g	Special Call Forwarding	100.0%	100.0%	100.0%	100.0%
CNS	Selective Call Rejection	Call Block	100.0%	100.0%	100.0%	100.0%
CNS	Speed Calling	Speed Cllg - 8 & 30 Nos.	100.0%	100.0%	100.0%	100.0%
CNS		Busy Number Redial	100.0%	100.0%	100.0%	100.0%
CNS		Saved Number Redial	67.8%	67.6%	67.5%	67.3%
CNS		Last Number Redial	100.0%	100.0%	100.0%	100.0%
CNS	Call Waiting	Call Waiting	100.0%	100.0%	100.0%	100.0%
CNS	Three Way Calling	Three Way Calling	100.0%	100.0%	100.0%	100.0%
CNS	Remote Call Forwarding	Remote Call Forwarding	100.0%	100.0%	100.0%	100.0%
CNS		Cll Frwd'g Fixed-All clls	100.0%	100.0%	100.0%	100.0%
CNS	CFBL/DA	Cll Frwd Bsy No Ans.Fixed	100.0%	100.0%	100.0%	100.0%
CNS		Special Call Waiting	82.2%	81.9%	81.6%	81.3%
CNS		Special Call Acceptance	82.2%	81.9%	81.6%	81.3%
CNS		Anonymous Call Rejection	82.2%	81.9%	81.6%	81.3%
CNS	3rd No. Blng Inhibited	Blld No. Screen'g (BNS)	100.0%	100.0%	100.0%	100.0%
CNS		Call Restriction Service	100.0%	100.0%	100.0%	100.0%
CNS		MWI Abl Rcv Adbl Rng Brst	63.2%	63.1%	62.9%	62.8%
CNS		Cust. Controllable Ringing	100.0%	100.0%	100.0%	100.0%
BSA	Dedicated Voice Grade	Voiceband	100.0%	100.0%	100.0%	100.0%
BSA	Dedicated Program Audio	Program Audio	100.0%	100.0%	100.0%	100.0%
BSA	Dedicated Video	Videoband	100.0%	100.0%	100.0%	100.0%
BSA	Dedicated Network Access	Data Link	100.0%	100.0%	100.0%	100.0%
BSA	TypA - Ckt Sw Line	Voice Grade Line Ckt Sw'd	100.0%	100.0%	100.0%	100.0%
BSA	TypB - Ckt Sw Trunk	Voice Grade Trunk Ckt Sw'd	100.0%	100.0%	100.0%	100.0%
BSE	Bridging	Bridging	100.0%	100.0%	100.0%	100.0%
BSE	Automatic Protect Switchg	Automatic Protection Sw	100.0%	100.0%	100.0%	100.0%
BSE	Conditioning	Conditioning	100.0%	100.0%	100.0%	100.0%
BSE	Data Over Voice (DOV)	DOVConnect	100.0%	100.0%	100.0%	100.0%
BSE	Secondary Ch Capability	DDS Secondary Channel	100.0%	100.0%	100.0%	100.0%
BSE	Alternate Routing	Alternate Routing	100.0%	100.0%	100.0%	100.0%
BSE	Multiplexing - Digital	Multiplexing Arrangements	100.0%	100.0%	100.0%	100.0%
BSE	Inband Signaling	Signaling Arrangements	100.0%	100.0%	100.0%	100.0%
BSE	Hi Cap Hand-Off Svc	ControlLink DCS	100.0%	100.0%	100.0%	100.0%
BSE	Acc To Clr Ch Transmissn	Clear Channel Capability	100.0%	100.0%	100.0%	100.0%
CNS	Derived Ch (Monitoring)	ScanAlert	100.0%	100.0%	100.0%	100.0%
CNS		GTE Dial DataLink	100.0%	100.0%	100.0%	100.0%

SUMMARY FOR MARKET AREA: APPLETON

Total Access Lines in: APPLETON Total = 16872

Percentage Availability of ONA Services By Date for APPLETON Total

Type	Generic Name of ONA Serv	Product Name of ONA Serv	12/31/94	12/31/95	12/31/96	12/31/97
BSA	Type A - X.25 Pkt Sw	Pkt Sw Ntwk Svc	0.0%	0.0%	0.0%	0.0%
BSA	Type B - X.75 PKt Sw	Pkt Sw Ntwk Svc	0.0%	0.0%	0.0%	0.0%
BSA	Type F - Ded <64kbps	Digital Data Svc-DDS	97.4%	97.4%	97.4%	97.4%
BSA	Type G - Ded 1.544Mbps	Hi Cap DS1 Svc	34.1%	34.2%	34.2%	34.3%
BSA	Type H - Ded > 1.544Mbps	Hi Cap DS3 Svc	0.0%	0.0%	0.0%	0.0%
BSA	Dedicated Alert Transport	Alarm Signal Transport	27.9%	27.9%	27.9%	27.9%
BSA	Type K - Ded 64kbps	Digital Data Svc DDS	0.0%	0.0%	0.0%	0.0%
BSE	Fast Select Accept Pkt	Fast Select	0.0%	0.0%	0.0%	0.0%
BSE	Fast Select Request Pkt	Fast Select	0.0%	0.0%	0.0%	0.0%
BSE	Cld DN Deliv via DID	Direct Inward Dialing	83.2%	83.1%	83.1%	83.1%
BSE	ClIg BlIg Num Deliv FG B	Automatic No. ID	83.2%	83.1%	83.1%	83.1%
BSE	ClIg BlIg Num Deliv FG D	Automatic No. ID	83.2%	83.1%	83.1%	83.1%
BSE	ClIg DA Deliv via BCLID	Clg No.ID Deliv CLASS	83.2%	83.1%	83.1%	83.1%
BSE	CXR Select On Rvse Charg	800 Service	83.2%	83.1%	83.1%	83.1%
BSE	Message Desk (SMDI)	Frwd Cl Info-Intraoffice	83.2%	83.1%	83.1%	83.1%
BSE	MWI- Activation Audible	MWI Audible	83.2%	83.1%	83.1%	83.1%
BSE	Multiline Hunt Group	Hunt Group Arrangement	83.2%	83.1%	83.1%	83.1%
BSE	MLHG-UCD Line Hunting	Uniform Call Distribution	83.2%	83.1%	83.1%	83.1%
BSE	MLHG - UCD With Queuing	Queuing	83.2%	83.1%	83.1%	83.1%
BSE	Three Way Call Transfer	User Transfer	83.2%	83.1%	83.1%	83.1%
BSE	Remote Call Forwarding	Foreign Exchange	83.2%	83.1%	83.1%	83.1%
BSE	Route Diversity	Diversity Routing	83.2%	83.1%	83.1%	83.1%
BSE	3rd No. BlIg Inhibited	Blld No. Screen'g (BNS)	83.2%	83.1%	83.1%	83.1%
BSE		Prior Pkt Sw'd Ntw Suppl	0.0%	0.0%	0.0%	0.0%
BSE		MegaConnect Svc (SMDS)	0.0%	0.0%	0.0%	0.0%
BSE		MWI Actvtn Audbl Rng Brst	79.4%	79.4%	79.4%	79.4%
CNS	Call Det Recd'g Rpts- Pkt	Call Detail - Pkt	0.0%	0.0%	0.0%	0.0%
CNS	Fast Select Accept Pkt	Fast Select	0.0%	0.0%	0.0%	0.0%
CNS	Fast Select Request Pkt	Fast Select	0.0%	0.0%	0.0%	0.0%
CNS	Automatic Callback	Automatic Busy Redial	83.2%	83.1%	83.1%	83.1%
CNS	Automatic Recall	Automatic Call Return	83.2%	83.1%	83.1%	83.1%
CNS	CFBL Intraswitch	Call Fwd Bsy Li - Fixed	83.2%	83.1%	83.1%	83.1%
CNS	CFBL Interswitch	Call Fwd Bsy Li - Fixed	83.2%	83.1%	83.1%	83.1%
CNS	CFBL/DA-Cust Act/Deact	Cl Fwd-B/No Ans- Variable	83.2%	83.1%	83.1%	83.1%
CNS	CFBL/DA-Cust Fwd To No.	Cl Fwd-B/No Ans- Variable	83.2%	83.1%	83.1%	83.1%
CNS	CFDA Intraswitch	Cl Fwd-No Ans-Fixed	83.2%	83.1%	83.1%	83.1%
CNS	CFDA Interswitch	Cl Fwd-No Ans-Fixed	83.2%	83.1%	83.1%	83.1%
CNS	CF Mult Sim Call Intersw	Cl Fwd'g - Multipath	0.0%	0.0%	0.0%	0.0%
CNS	CF - Variable	Variable Cl Fwd'g	83.2%	83.1%	83.1%	83.1%
CNS	CF Var - Remote Act/Cont	Remote Access-CF Variable	83.2%	83.1%	83.1%	83.1%
CNS	Call Waiting - Cancel	Cancel Call Waiting	83.2%	83.1%	83.1%	83.1%
CNS	ClIg DA Deliv via ICLID	Clg No.ID Deliv CLASS	83.2%	83.1%	83.1%	83.1%
CNS	Customer Originated Trace	Call Tracing Service	83.2%	83.1%	83.1%	83.1%
CNS	Distinctive Ringing	VIP Alert	83.2%	83.1%	83.1%	83.1%
CNS	Dist Ring Term Screen	Smart Ring	83.2%	83.1%	83.1%	83.1%
CNS	Hot Line	Auto Ring Dwn Ckt Signal	83.2%	83.1%	83.1%	83.1%
CNS	MWI-ATR Audible Msg Wtg	Recieve Audible MWI	79.4%	79.4%	79.4%	79.4%

CNS	Selective Call Forward'g	Special Call Forwarding	83.2%	83.1%	83.1%	83.1%
CNS	Selective Call Rejection	Call Block	83.2%	83.1%	83.1%	83.1%
CNS	Speed Calling	Speed Cltg - 8 & 30 Nos.	83.2%	83.1%	83.1%	83.1%
CNS		Busy Number Redial	83.2%	83.1%	83.1%	83.1%
CNS		Saved Number Redial	83.2%	83.1%	83.1%	83.1%
CNS		Last Number Redial	83.2%	83.1%	83.1%	83.1%
CNS	Call Waiting	Call Waiting	83.2%	83.1%	83.1%	83.1%
CNS	Three Way Calling	Three Way Calling	83.2%	83.1%	83.1%	83.1%
CNS	Remote Call Forwarding	Remote Call Forwarding	83.2%	83.1%	83.1%	83.1%
CNS		Cll Frwd'g Fixed-All clls	83.2%	83.1%	83.1%	83.1%
CNS	CFBL/DA	Cll Frwd Bsy No Ans.Fixed	83.2%	83.1%	83.1%	83.1%
CNS		Special Call Waiting	83.2%	83.1%	83.1%	83.1%
CNS		Special Call Acceptance	83.2%	83.1%	83.1%	83.1%
CNS		Anonymous Call Rejection	83.2%	83.1%	83.1%	83.1%
CNS	3rd No. Blng Inhibited	Blld No. Screen'g (BNS)	83.2%	83.1%	83.1%	83.1%
CNS		Call Restriction Service	83.2%	83.1%	83.1%	83.1%
CNS		MWI Abl Rcv Adbl Rng Brst	79.4%	79.4%	79.4%	79.4%
CNS		Cust. Controllable Ringing	83.2%	83.1%	83.1%	83.1%
BSA	Dedicated Voice Grade	Voiceband	100.0%	100.0%	100.0%	100.0%
BSA	Dedicated Program Audio	Program Audio	100.0%	100.0%	100.0%	100.0%
BSA	Dedicated Video	Videoband	100.0%	100.0%	100.0%	100.0%
BSA	Dedicated Network Access	Data Link	100.0%	100.0%	100.0%	100.0%
BSA	TypA - Ckt Sw Line	Voice Grade Line Ckt Sw'd	100.0%	100.0%	100.0%	100.0%
BSA	TypB - Ckt Sw Trunk	Voice Grade Trunk Ckt Sw'd	100.0%	100.0%	100.0%	100.0%
BSE	Bridging	Bridging	100.0%	100.0%	100.0%	100.0%
BSE	Automatic Protect Swtchng	Automatic Protection Sw	100.0%	100.0%	100.0%	100.0%
BSE	Conditioning	Conditioning	100.0%	100.0%	100.0%	100.0%
BSE	Data Over Voice (DOV)	DOVConnect	100.0%	100.0%	100.0%	100.0%
BSE	Secondary Ch Capability	DDS Secondary Channel	100.0%	100.0%	100.0%	100.0%
BSE	Alternate Routing	Alternate Routing	100.0%	100.0%	100.0%	100.0%
BSE	Multiplexing - Digital	Multiplexing Arrangements	100.0%	100.0%	100.0%	100.0%
BSE	Inband Signaling	Signaling Arrangements	100.0%	100.0%	100.0%	100.0%
BSE	Hi Cap Hand-Off Svc	ControlLink DCS	100.0%	100.0%	100.0%	100.0%
BSE	Acc To Clr Ch Transmissn	Clear Channel Capability	100.0%	100.0%	100.0%	100.0%
CNS	Derived Ch (Monitoring)	ScanAlert	100.0%	100.0%	100.0%	100.0%
CNS		GTE Dial DataLink	100.0%	100.0%	100.0%	100.0%

SUMMARY FOR MARKET AREA: ARKON

Total Access Lines in: ARKON Total = 16249

Percentage Availability of ONA Services By Date for ARKON Total

Type	Generic Name of ONA Serv	Product Name of ONA Serv	12/31/94	12/31/95	12/31/96	12/31/97
BSA	Type A - X.25 Pkt SW	Pkt SW Ntwk Svc	0.0%	0.0%	0.0%	0.0%
BSA	Type B - X.75 PKt SW	Pkt SW Ntwk Svc	83.2%	83.5%	83.8%	84.1%
BSA	Type F - Ded <64kbps	Digital Data Svc-DDS	100.0%	100.0%	100.0%	100.0%
BSA	Type G - Ded 1.544Mbps	Hi Cap DS1 Svc	100.0%	100.0%	100.0%	100.0%
BSA	Type H - Ded > 1.544Mbps	Hi Cap DS3 Svc	83.2%	83.5%	83.8%	84.1%
BSA	Dedicated Alert Transport	Alarm Signal Transport	100.0%	100.0%	100.0%	100.0%
BSA	Type K - Ded 64kbps	Digital Data Svc DDS	0.0%	0.0%	0.0%	0.0%
BSE	Fast Select Accept Pkt	Fast Select	83.2%	83.5%	83.8%	84.1%
BSE	Fast Select Request Pkt	Fast Select	83.2%	83.5%	83.8%	84.1%
BSE	Cld DN Deliv via DID	Direct Inward Dialing	100.0%	100.0%	100.0%	100.0%
BSE	Cllg Bllg Num Deliv FG B	Automatic No. ID	100.0%	100.0%	100.0%	100.0%
BSE	Cllg Bllg Num Deliv FG D	Automatic No. ID	0.0%	0.0%	0.0%	0.0%
BSE	Cllg DA Deliv via BCLID	Clg No.ID Deliv CLASS	100.0%	100.0%	100.0%	100.0%
BSE	CXR Select On Rvse Charg	800 Service	100.0%	100.0%	100.0%	100.0%
BSE	Message Desk (SMDI)	Frwd Cl Info-Intraoffice	100.0%	100.0%	100.0%	100.0%
BSE	MWI- Activation Audible	MWI Audible	83.2%	83.5%	83.8%	84.1%
BSE	Multiline Hunt Group	Hunt Group Arrangement	100.0%	100.0%	100.0%	100.0%
BSE	MLHG-UCD Line Hunting	Uniform Call Distribution	100.0%	100.0%	100.0%	100.0%
BSE	MLHG - UCD With Queuing	Queuing	100.0%	100.0%	100.0%	100.0%
BSE	Three Way Call Transfer	User Transfer	100.0%	100.0%	100.0%	100.0%
BSE	Remote Call Forwarding	Foreign Exchange	100.0%	100.0%	100.0%	100.0%
BSE	Route Diversity	Diversity Routing	100.0%	100.0%	100.0%	100.0%
BSE	3rd No. Bllg Inhibited	Blld No. Screen'g (BNS)	100.0%	100.0%	100.0%	100.0%
BSE		Prior Pkt Sw'd Ntw Suppl	0.0%	0.0%	0.0%	0.0%
BSE		MegaConnect Svc (SMDS)	0.0%	0.0%	0.0%	0.0%
BSE		MWI Actvtn Audbl Rng Brst	0.0%	0.0%	0.0%	0.0%
CNS	Call Det Recd'g Rpts- Pkt	Call Detail - Pkt	83.2%	83.5%	83.8%	84.1%
CNS	Fast Select Accept Pkt	Fast Select	83.2%	83.5%	83.8%	84.1%
CNS	Fast Select Request Pkt	Fast Select	83.2%	83.5%	83.8%	84.1%
CNS	Automatic Callback	Automatic Busy Redial	100.0%	100.0%	100.0%	100.0%
CNS	Automatic Recall	Automatic Call Return	100.0%	100.0%	100.0%	100.0%
CNS	CFBL Intraswitch	Call Fwd Bsy Li - Fixed	100.0%	100.0%	100.0%	100.0%
CNS	CFBL Interswitch	Call Fwd Bsy Li - Fixed	100.0%	100.0%	100.0%	100.0%
CNS	CFBL/DA-Cust Act/Deact	Cl Fwd-B/No Ans- Variable	100.0%	100.0%	100.0%	100.0%
CNS	CFBL/DA-Cust Fwd To No.	Cl Fwd-B/No Ans- Variable	100.0%	100.0%	100.0%	100.0%
CNS	CFDA Intraswitch	Cl Fwd-No Ans-Fixed	100.0%	100.0%	100.0%	100.0%
CNS	CFDA Interswitch	Cl Fwd-No Ans-Fixed	100.0%	100.0%	100.0%	100.0%
CNS	CF Mult Sim Call Intersw	Cl Fwd'g - Multipath	100.0%	100.0%	100.0%	100.0%
CNS	CF - Variable	Variable Cl Fwd'g	100.0%	100.0%	100.0%	100.0%
CNS	CF Var - Remote Act/Cont	Remote Access-CF Variable	100.0%	100.0%	100.0%	100.0%
CNS	Call Waiting - Cancel	Cancel Call Waiting	100.0%	100.0%	100.0%	100.0%
CNS	Cllg DA Deliv via ICLID	Clg No.ID Deliv CLASS	100.0%	100.0%	100.0%	100.0%
CNS	Customer Originated Trace	Call Tracing Service	100.0%	100.0%	100.0%	100.0%
CNS	Distinctive Ringing	VIP Alert	100.0%	100.0%	100.0%	100.0%
CNS	Dist Ring Term Screen	Smart Ring	100.0%	100.0%	100.0%	100.0%
CNS	Hot Line	Auto Ring Dwn Ckt Signal	100.0%	100.0%	100.0%	100.0%
CNS	MWI-ATR Audible Msg Wtg	Recieve Audible MWI	100.0%	100.0%	100.0%	100.0%

CNS	Selective Call Forward'g	Special Call Forwarding	100.0%	100.0%	100.0%	100.0%
CNS	Selective Call Rejection	Call Block	100.0%	100.0%	100.0%	100.0%
CNS	Speed Calling	Speed Cltg - 8 & 30 Nos.	100.0%	100.0%	100.0%	100.0%
CNS		Busy Number Redial	100.0%	100.0%	100.0%	100.0%
CNS		Saved Number Redial	0.0%	0.0%	0.0%	0.0%
CNS		Last Number Redial	100.0%	100.0%	100.0%	100.0%
CNS	Call Waiting	Call Waiting	100.0%	100.0%	100.0%	100.0%
CNS	Three Way Calling	Three Way Calling	100.0%	100.0%	100.0%	100.0%
CNS	Remote Call Forwarding	Remote Call Forwarding	100.0%	100.0%	100.0%	100.0%
CNS		Cll Frwd'g Fixed-All clls	100.0%	100.0%	100.0%	100.0%
CNS	CFBL/DA	Cll Frwd Bsy No Ans.Fixed	100.0%	100.0%	100.0%	100.0%
CNS		Special Call Waiting	0.0%	0.0%	0.0%	0.0%
CNS		Special Call Acceptance	0.0%	0.0%	0.0%	0.0%
CNS		Anonymous Call Rejection	0.0%	0.0%	0.0%	0.0%
CNS	3rd No. Blg Inhibited	Blld No. Screen'g (BNS)	100.0%	100.0%	100.0%	100.0%
CNS		Call Restriction Service	100.0%	100.0%	100.0%	100.0%
CNS		MWI Abl Rcv Adbl Rng Brst	0.0%	0.0%	0.0%	0.0%
CNS		Cust. Controllable Ringing	100.0%	100.0%	100.0%	100.0%
BSA	Dedicated Voice Grade	Voiceband	100.0%	100.0%	100.0%	100.0%
BSA	Dedicated Program Audio	Program Audio	100.0%	100.0%	100.0%	100.0%
BSA	Dedicated Video	Videoband	100.0%	100.0%	100.0%	100.0%
BSA	Dedicated Network Access	Data Link	100.0%	100.0%	100.0%	100.0%
BSA	TypA - Ckt Sw Line	Voice Grade Line Ckt Sw'd	100.0%	100.0%	100.0%	100.0%
BSA	TypB - Ckt Sw Trunk	Voice Grade Trunk Ckt Sw'd	100.0%	100.0%	100.0%	100.0%
BSE	Bridging	Bridging	100.0%	100.0%	100.0%	100.0%
BSE	Automatic Protect Switchg	Automatic Protection Sw	100.0%	100.0%	100.0%	100.0%
BSE	Conditioning	Conditioning	100.0%	100.0%	100.0%	100.0%
BSE	Data Over Voice (DOV)	DOVConnect	100.0%	100.0%	100.0%	100.0%
BSE	Secondary Ch Capability	DDS Secondary Channel	100.0%	100.0%	100.0%	100.0%
BSE	Alternate Routing	Alternate Routing	100.0%	100.0%	100.0%	100.0%
BSE	Multiplexing - Digital	Multiplexing Arrangements	100.0%	100.0%	100.0%	100.0%
BSE	Inband Signaling	Signaling Arrangements	100.0%	100.0%	100.0%	100.0%
BSE	Hi Cap Hand-Off Svc	ControlLink DCS	100.0%	100.0%	100.0%	100.0%
BSE	Acc To Clr Ch Transmissn	Clear Channel Capability	100.0%	100.0%	100.0%	100.0%
CNS	Derived Ch (Monitoring)	ScanAlert	100.0%	100.0%	100.0%	100.0%
CNS		GTE Dial DataLink	100.0%	100.0%	100.0%	100.0%

SUMMARY FOR MARKET AREA: ASHEVILLE

Total Access Lines in: ASHEVILLE Total = 16372

Percentage Availability of DNA Services By Date for ASHEVILLE Total

Type	Generic Name of DNA Serv	Product Name of DNA Serv	12/31/94	12/31/95	12/31/96	12/31/97
BSA	Type A - X.25 Pkt Sw	Pkt Sw Ntwk Svc	0.0%	0.0%	0.0%	0.0%
BSA	Type B - X.75 PKt Sw	Pkt Sw Ntwk Svc	0.0%	0.0%	0.0%	0.0%
BSA	Type F - Ded <64kbps	Digital Data Svc-DDS	96.1%	96.1%	96.1%	96.1%
BSA	Type G - Ded 1.544Mbps	Hi Cap DS1 Svc	75.3%	75.4%	75.5%	75.5%
BSA	Type H - Ded > 1.544Mbps	Hi Cap DS3 Svc	53.1%	53.2%	53.3%	53.3%
BSA	Dedicated Alert Transport	Alarm Signal Transport	53.1%	53.2%	53.3%	53.3%
BSA	Type K - Ded 64kbps	Digital Data Svc DDS	14.9%	14.9%	14.8%	14.8%
BSE	Fast Select Accept Pkt	Fast Select	0.0%	0.0%	0.0%	0.0%
BSE	Fast Select Request Pkt	Fast Select	0.0%	0.0%	0.0%	0.0%
BSE	Cld DN Deliv via DID	Direct Inward Dialing	100.0%	100.0%	100.0%	100.0%
BSE	Cllg Blgg Num Deliv FG B	Automatic No. ID	100.0%	100.0%	100.0%	100.0%
BSE	Cllg Blgg Num Deliv FG D	Automatic No. ID	0.0%	0.0%	0.0%	0.0%
BSE	Cllg DA Deliv via BCLID	Clg No.ID Deliv CLASS	100.0%	100.0%	100.0%	100.0%
BSE	CXR Select On Rvse Charg	800 Service	100.0%	100.0%	100.0%	100.0%
BSE	Message Desk (SMDI)	Frwd Cl Info-Intraoffice	100.0%	100.0%	100.0%	100.0%
BSE	MWI- Activation Audible	MWI Audible	100.0%	100.0%	100.0%	100.0%
BSE	Multiline Hunt Group	Hunt Group Arrangement	100.0%	100.0%	100.0%	100.0%
BSE	MLHG-UCD Line Hunting	Uniform Call Distribution	100.0%	100.0%	100.0%	100.0%
BSE	MLHG - UCD With Queuing	Queuing	100.0%	100.0%	100.0%	100.0%
BSE	Three Way Call Transfer	User Transfer	100.0%	100.0%	100.0%	100.0%
BSE	Remote Call Forwarding	Foreign Exchange	100.0%	100.0%	100.0%	100.0%
BSE	Route Diversity	Diversity Routing	100.0%	100.0%	100.0%	100.0%
BSE	3rd No. Blgg Inhibited	Blld No. Screen'g (BNS)	100.0%	100.0%	100.0%	100.0%
BSE		Prior Pkt Sw'd Ntw Suppl	100.0%	100.0%	100.0%	100.0%
BSE		MegaConnect Svc (SMDS)	0.0%	0.0%	0.0%	0.0%
BSE		MWI Actvtn Audbl Rng Brst	0.0%	0.0%	0.0%	0.0%
CNS	Call Det Recd'g Rpts- Pkt	Call Detail - Pkt	0.0%	0.0%	0.0%	0.0%
CNS	Fast Select Accept Pkt	Fast Select	0.0%	0.0%	0.0%	0.0%
CNS	Fast Select Request Pkt	Fast Select	0.0%	0.0%	0.0%	0.0%
CNS	Automatic Callback	Automatic Busy Redial	100.0%	100.0%	100.0%	100.0%
CNS	Automatic Recall	Automatic Call Return	100.0%	100.0%	100.0%	100.0%
CNS	CFBL Intraswitch	Call Fwd Bsy Li - Fixed	100.0%	100.0%	100.0%	100.0%
CNS	CFBL Interswitch	Call Fwd Bsy Li - Fixed	100.0%	100.0%	100.0%	100.0%
CNS	CFBL/DA-Cust Act/Deact	Cl Fwd-B/No Ans- Variable	100.0%	100.0%	100.0%	100.0%
CNS	CFBL/DA-Cust Fwd To No.	Cl Fwd-B/No Ans- Variable	100.0%	100.0%	100.0%	100.0%
CNS	CFDA Intraswitch	Cl Fwd-No Ans-Fixed	100.0%	100.0%	100.0%	100.0%
CNS	CFDA Interswitch	Cl Fwd-No Ans-Fixed	100.0%	100.0%	100.0%	100.0%
CNS	CF Mult Sim Call Intersw	Cl Fwd'g - Multipath	100.0%	100.0%	100.0%	100.0%
CNS	CF - Variable	Variable Cl Fwd'g	100.0%	100.0%	100.0%	100.0%
CNS	CF Var - Remote Act/Cont	Remote Access-CF Variable	100.0%	100.0%	100.0%	100.0%
CNS	Call Waiting - Cancel	Cancel Call Waiting	100.0%	100.0%	100.0%	100.0%
CNS	Cllg DA Deliv via ICLID	Clg No.ID Deliv CLASS	100.0%	100.0%	100.0%	100.0%
CNS	Customer Originated Trace	Call Tracing Service	100.0%	100.0%	100.0%	100.0%
CNS	Distinctive Ringing	VIP Alert	100.0%	100.0%	100.0%	100.0%
CNS	Dist Ring Term Screen	Smart Ring	100.0%	100.0%	100.0%	100.0%
CNS	Hot Line	Auto Ring Dwn Ckt Signal	100.0%	100.0%	100.0%	100.0%
CNS	MWI-ATR Audible Msg Wtg	Recieve Audible MWI	100.0%	100.0%	100.0%	100.0%

CNS	Selective Call Forward'g	Special Call Forwarding	100.0%	100.0%	100.0%	100.0%
CNS	Selective Call Rejection	Call Block	100.0%	100.0%	100.0%	100.0%
CNS	Speed Calling	Speed Cllg - 8 & 30 Nos.	100.0%	100.0%	100.0%	100.0%
CNS		Busy Number Redial	100.0%	100.0%	100.0%	100.0%
CNS		Saved Number Redial	0.0%	0.0%	0.0%	0.0%
CNS		Last Number Redial	100.0%	100.0%	100.0%	100.0%
CNS	Call Waiting	Call Waiting	100.0%	100.0%	100.0%	100.0%
CNS	Three Way Calling	Three Way Calling	100.0%	100.0%	100.0%	100.0%
CNS	Remote Call Forwarding	Remote Call Forwarding	100.0%	100.0%	100.0%	100.0%
CNS		Cll Frwd'g Fixed-All clls	100.0%	100.0%	100.0%	100.0%
CNS	CFBL/DA	Cll Frwd Bsy No Ans.Fixed	100.0%	100.0%	100.0%	100.0%
CNS		Special Call Waiting	100.0%	100.0%	100.0%	100.0%
CNS		Special Call Acceptance	100.0%	100.0%	100.0%	100.0%
CNS		Anonymous Call Rejection	100.0%	100.0%	100.0%	100.0%
CNS	3rd No. Blng Inhibited	Blld No. Screen'g (BNS)	100.0%	100.0%	100.0%	100.0%
CNS		Call Restriction Service	100.0%	100.0%	100.0%	100.0%
CNS		MWI Abl Rcv Adbl Rng Brst	0.0%	0.0%	0.0%	0.0%
CNS		Cust. Controllable Ringing	0.0%	0.0%	0.0%	0.0%
BSA	Dedicated Voice Grade	Voiceband	100.0%	100.0%	100.0%	100.0%
BSA	Dedicated Program Audio	Program Audio	100.0%	100.0%	100.0%	100.0%
BSA	Dedicated Video	Videoband	100.0%	100.0%	100.0%	100.0%
BSA	Dedicated Network Access	Data Link	100.0%	100.0%	100.0%	100.0%
BSA	TypA - Ckt SW Line	Voice Grade Line Ckt Sw'd	100.0%	100.0%	100.0%	100.0%
BSA	TypB - Ckt SW Trunk	Voice Grade Trunk Ckt Sw'd	100.0%	100.0%	100.0%	100.0%
BSE	Bridging	Bridging	100.0%	100.0%	100.0%	100.0%
BSE	Automatic Protect Switchg	Automatic Protection SW	100.0%	100.0%	100.0%	100.0%
BSE	Conditioning	Conditioning	100.0%	100.0%	100.0%	100.0%
BSE	Data Over Voice (DOV)	DOVConnect	100.0%	100.0%	100.0%	100.0%
BSE	Secondary Ch Capability	DDS Secondary Channel	100.0%	100.0%	100.0%	100.0%
BSE	Alternate Routing	Alternate Routing	100.0%	100.0%	100.0%	100.0%
BSE	Multiplexing - Digital	Multiplexing Arrangements	100.0%	100.0%	100.0%	100.0%
BSE	Inband Signaling	Signaling Arrangements	100.0%	100.0%	100.0%	100.0%
BSE	Hi Cap Hand-Off Svc	ControlLink DCS	100.0%	100.0%	100.0%	100.0%
BSE	Acc To Clr Ch Transmissn	Clear Channel Capability	100.0%	100.0%	100.0%	100.0%
CNS	Derived Ch (Monitoring)	ScanAlert	100.0%	100.0%	100.0%	100.0%
CNS		GTE Dial DataLink	100.0%	100.0%	100.0%	100.0%

SUMMARY FOR MARKET AREA: AUGUSTA

Total Access Lines in: AUGUSTA Total = 1090

Percentage Availability of ONA Services By Date for AUGUSTA Total

Type	Generic Name of ONA Serv	Product Name of ONA Serv	12/31/94	12/31/95	12/31/96	12/31/97
BSA	Type A - X.25 Pkt Sw	Pkt Sw Ntwk Svc	0.0%	0.0%	0.0%	0.0%
BSA	Type B - X.75 PKt Sw	Pkt Sw Ntwk Svc	0.0%	0.0%	0.0%	0.0%
BSA	Type F - Ded <64kbps	Digital Data Svc-DDS	100.0%	100.0%	100.0%	100.0%
BSA	Type G - Ded 1.544Mbps	Hi Cap DS1 Svc	0.0%	0.0%	0.0%	0.0%
BSA	Type H - Ded > 1.544Mbps	Hi Cap DS3 Svc	0.0%	0.0%	0.0%	0.0%
BSA	Dedicated Alert Transport	Alarm Signal Transport	100.0%	100.0%	100.0%	100.0%
BSA	Type K - Ded 64kbps	Digital Data Svc DDS	0.0%	0.0%	0.0%	0.0%
BSE	Fast Select Accept Pkt	Fast Select	0.0%	0.0%	0.0%	0.0%
BSE	Fast Select Request Pkt	Fast Select	0.0%	0.0%	0.0%	0.0%
BSE	Cld DN Deliv via DID	Direct Inward Dialing	0.0%	0.0%	0.0%	0.0%
BSE	Cllg Bllg Num Deliv FG B	Automatic No. ID	0.0%	0.0%	0.0%	0.0%
BSE	Cllg Bllg Num Deliv FG D	Automatic No. ID	100.0%	100.0%	100.0%	100.0%
BSE	Cllg DA Deliv via BCLID	Clg No.ID Deliv CLASS	100.0%	100.0%	100.0%	100.0%
BSE	CXR Select On Rvse Charg	800 Service	0.0%	0.0%	0.0%	0.0%
BSE	Message Desk (SMDI)	Frwd Cl Info-Intraoffice	100.0%	100.0%	100.0%	100.0%
BSE	MWI- Activation Audible	MWI Audible	100.0%	100.0%	100.0%	100.0%
BSE	Multiline Hunt Group	Hunt Group Arrangement	100.0%	100.0%	100.0%	100.0%
BSE	MLHG-UCD Line Hunting	Uniform Call Distribution	100.0%	100.0%	100.0%	100.0%
BSE	MLHG - UCD With Queuing	Queuing	0.0%	0.0%	0.0%	0.0%
BSE	Three Way Call Transfer	User Transfer	100.0%	100.0%	100.0%	100.0%
BSE	Remote Call Forwarding	Foreign Exchange	100.0%	100.0%	100.0%	100.0%
BSE	Route Diversity	Diversity Routing	0.0%	0.0%	0.0%	0.0%
BSE	3rd No. Bllg Inhibited	Blld No. Screen'g (BNS)	100.0%	100.0%	100.0%	100.0%
BSE		Prior Pkt Sw'd Ntw Suppl	0.0%	0.0%	0.0%	0.0%
BSE		MegaConnect Svc (SMDS)	0.0%	0.0%	0.0%	0.0%
BSE		MWI Actvtn Audbl Rng Brst	0.0%	0.0%	0.0%	0.0%
CNS	Call Det Recd'g Rpts- Pkt	Call Detail - Pkt	0.0%	0.0%	0.0%	0.0%
CNS	Fast Select Accept Pkt	Fast Select	0.0%	0.0%	0.0%	0.0%
CNS	Fast Select Request Pkt	Fast Select	0.0%	0.0%	0.0%	0.0%
CNS	Automatic Callback	Automatic Busy Redial	100.0%	100.0%	100.0%	100.0%
CNS	Automatic Recall	Automatic Call Return	100.0%	100.0%	100.0%	100.0%
CNS	CFBL Intraswitch	Call Fwd Bsy Li - Fixed	100.0%	100.0%	100.0%	100.0%
CNS	CFBL Interswitch	Call Fwd Bsy Li - Fixed	100.0%	100.0%	100.0%	100.0%
CNS	CFBL/DA-Cust Act/Deact	Cl Fwd-B/No Ans- Variable	100.0%	100.0%	100.0%	100.0%
CNS	CFBL/DA-Cust Fwd To No.	Cl Fwd-B/No Ans- Variable	100.0%	100.0%	100.0%	100.0%
CNS	CFDA Intraswitch	Cl Fwd-No Ans-Fixed	100.0%	100.0%	100.0%	100.0%
CNS	CFDA Interswitch	Cl Fwd-No Ans-Fixed	100.0%	100.0%	100.0%	100.0%
CNS	CF Mult Sim Call Intersw	Cl Fwd'g - Multipath	0.0%	0.0%	0.0%	0.0%
CNS	CF - Variable	Variable Cl Fwd'g	100.0%	100.0%	100.0%	100.0%
CNS	CF Var - Remote Act/Cont	Remote Access-CF Variable	100.0%	100.0%	100.0%	100.0%
CNS	Call Waiting - Cancel	Cancel Call Waiting	100.0%	100.0%	100.0%	100.0%
CNS	Cllg DA Deliv via ICLID	Clg No.ID Deliv CLASS	100.0%	100.0%	100.0%	100.0%
CNS	Customer Originated Trace	Call Tracing Service	100.0%	100.0%	100.0%	100.0%
CNS	Distinctive Ringing	VIP Alert	100.0%	100.0%	100.0%	100.0%
CNS	Dist Ring Term Screen	Smart Ring	100.0%	100.0%	100.0%	100.0%
CNS	Hot Line	Auto Ring Dwn Ckt Signal	100.0%	100.0%	100.0%	100.0%
CNS	MWI-ATR Audible Msg Wtg	Recieve Audible MWI	100.0%	100.0%	100.0%	100.0%

CNS	Selective Call Forward'g	Special Call Forwarding	100.0%	100.0%	100.0%	100.0%
CNS	Selective Call Rejection	Call Block	100.0%	100.0%	100.0%	100.0%
CNS	Speed Calling	Speed Clg - 8 & 30 Nos.	100.0%	100.0%	100.0%	100.0%
CNS		Busy Number Redial	100.0%	100.0%	100.0%	100.0%
CNS		Saved Number Redial	0.0%	0.0%	0.0%	0.0%
CNS		Last Number Redial	100.0%	100.0%	100.0%	100.0%
CNS	Call Waiting	Call Waiting	100.0%	100.0%	100.0%	100.0%
CNS	Three Way Calling	Three Way Calling	100.0%	100.0%	100.0%	100.0%
CNS	Remote Call Forwarding	Remote Call Forwarding	100.0%	100.0%	100.0%	100.0%
CNS		Cll Frwd'g Fixed-All clls	100.0%	100.0%	100.0%	100.0%
CNS	CFBL/DA	Cll Frwd Bsy No Ans.Fixed	100.0%	100.0%	100.0%	100.0%
CNS		Special Call Waiting	100.0%	100.0%	100.0%	100.0%
CNS		Special Call Acceptance	100.0%	100.0%	100.0%	100.0%
CNS		Anonymous Call Rejection	100.0%	100.0%	100.0%	100.0%
CNS	3rd No. Blgg Inhibited	Blld No. Screen'g (BNS)	100.0%	100.0%	100.0%	100.0%
CNS		Call Restriction Service	100.0%	100.0%	100.0%	100.0%
CNS		MWI Abl Rcv Adbl Rng Brst	0.0%	0.0%	0.0%	0.0%
CNS		Cust.Controllable Ringing	100.0%	100.0%	100.0%	100.0%
BSA	Dedicated Voice Grade	Voiceband	100.0%	100.0%	100.0%	100.0%
BSA	Dedicated Program Audio	Program Audio	100.0%	100.0%	100.0%	100.0%
BSA	Dedicated Video	Videoband	100.0%	100.0%	100.0%	100.0%
BSA	Dedicated Network Access	Data Link	100.0%	100.0%	100.0%	100.0%
BSA	TypA - Ckt Sw Line	Voice Grade Line Ckt Sw'd	100.0%	100.0%	100.0%	100.0%
BSA	TypB - Ckt Sw Trunk	Voice Grade Trunk Ckt Sw'd	100.0%	100.0%	100.0%	100.0%
BSE	Bridging	Bridging	100.0%	100.0%	100.0%	100.0%
BSE	Automatic Protect Switchg	Automatic Protection Sw	100.0%	100.0%	100.0%	100.0%
BSE	Conditioning	Conditioning	100.0%	100.0%	100.0%	100.0%
BSE	Data Over Voice (DOV)	DOVConnect	100.0%	100.0%	100.0%	100.0%
BSE	Secondary Ch Capability	DDS Secondary Channel	100.0%	100.0%	100.0%	100.0%
BSE	Alternate Routing	Alternate Routing	100.0%	100.0%	100.0%	100.0%
BSE	Multiplexing - Digital	Multiplexing Arrangements	100.0%	100.0%	100.0%	100.0%
BSE	Inband Signaling	Signaling Arrangements	100.0%	100.0%	100.0%	100.0%
BSE	Hi Cap Hand-Off Svc	ControlLink DCS	100.0%	100.0%	100.0%	100.0%
BSE	Acc To Clr Ch Transmissn	Clear Channel Capability	100.0%	100.0%	100.0%	100.0%
CNS	Derived Ch (Monitoring)	ScanAlert	100.0%	100.0%	100.0%	100.0%
CNS		GTE Dial DataLink	100.0%	100.0%	100.0%	100.0%

SUMMARY FOR MARKET AREA: AUSTIN-SAN MARCOS

Total Access Lines in: AUSTIN-SAN MARCOS Total = 34046

Percentage Availability of ONA Services By Date for AUSTIN-SAN MARCOS Total

Type	Generic Name of ONA Serv	Product Name of ONA Serv	12/31/94	12/31/95	12/31/96	12/31/97
BSA	Type A - X.25 Pkt SW	Pkt Sw Ntwk Svc	0.0%	0.0%	0.0%	0.0%
BSA	Type B - X.75 PKt SW	Pkt Sw Ntwk Svc	0.0%	0.0%	0.0%	0.0%
BSA	Type F - Ded <64kbps	Digital Data Svc-DDS	77.2%	77.5%	77.6%	77.5%
BSA	Type G - Ded 1.544Mbps	Hi Cap DS1 Svc	59.9%	60.0%	60.0%	60.1%
BSA	Type H - Ded > 1.544Mbps	Hi Cap DS3 Svc	0.0%	0.0%	0.0%	0.0%
BSA	Dedicated Alert Transport	Alarm Signal Transport	71.1%	71.2%	71.2%	71.0%
BSA	Type K - Ded 64kbps	Digital Data Svc DDS	0.0%	0.0%	0.0%	0.0%
BSE	Fast Select Accept Pkt	Fast Select	0.0%	0.0%	0.0%	0.0%
BSE	Fast Select Request Pkt	Fast Select	0.0%	0.0%	0.0%	0.0%
BSE	Cld DN Deliv via DID	Direct Inward Dialing	83.6%	83.7%	83.6%	83.3%
BSE	Clg Blgg Num Deliv FG B	Automatic No. ID	83.6%	83.7%	83.6%	83.3%
BSE	Clg Blgg Num Deliv FG D	Automatic No. ID	97.5%	97.6%	97.7%	97.7%
BSE	Clg DA Deliv via BCLID	Clg No.ID Deliv CLASS	57.5%	57.5%	57.6%	57.8%
BSE	CXR Select On Rvse Charg	800 Service	83.6%	83.7%	83.6%	83.3%
BSE	Message Desk (SMDI)	Frwd Cl Info-Intraoffice	57.5%	57.5%	57.6%	57.8%
BSE	MWI- Activation Audible	MWI Audible	57.5%	57.5%	57.6%	57.8%
BSE	Multiline Hunt Group	Hunt Group Arrangement	97.5%	97.6%	97.7%	97.7%
BSE	MLHG-UCD Line Hunting	Uniform Call Distribution	97.5%	97.6%	97.7%	97.7%
BSE	MLHG - UCD With Queuing	Queuing	83.6%	83.7%	83.6%	83.3%
BSE	Three Way Call Transfer	User Transfer	97.5%	97.6%	97.7%	97.7%
BSE	Remote Call Forwarding	Foreign Exchange	97.5%	97.6%	97.7%	97.7%
BSE	Route Diversity	Diversity Routing	83.6%	83.7%	83.6%	83.3%
BSE	3rd No. Blgg Inhibited	Blld No. Screen'g (BNS)	97.5%	97.6%	97.7%	97.7%
BSE		Prior Pkt Sw'd Ntw Suppl	0.0%	0.0%	0.0%	0.0%
BSE		MegaConnect Svc (SMDS)	0.0%	0.0%	0.0%	0.0%
BSE		MWI Actvtn Audbl Rng Brst	0.0%	0.0%	0.0%	0.0%
CNS	Call Det Recd'g Rpts- Pkt	Call Detail - Pkt	0.0%	0.0%	0.0%	0.0%
CNS	Fast Select Accept Pkt	Fast Select	0.0%	0.0%	0.0%	0.0%
CNS	Fast Select Request Pkt	Fast Select	0.0%	0.0%	0.0%	0.0%
CNS	Automatic Callback	Automatic Busy Redial	97.5%	97.6%	97.7%	97.7%
CNS	Automatic Recall	Automatic Call Return	97.5%	97.6%	97.7%	97.7%
CNS	CFBL Intraswitch	Call Fwd Bsy Li - Fixed	97.5%	97.6%	97.7%	97.7%
CNS	CFBL Interswitch	Call Fwd Bsy Li - Fixed	97.5%	97.6%	97.7%	97.7%
CNS	CFBL/DA-Cust Act/Deact	Cl Fwd-B/No Ans- Variable	97.5%	97.6%	97.7%	97.7%
CNS	CFBL/DA-Cust Fwd To No.	Cl Fwd-B/No Ans- Variable	97.5%	97.6%	97.7%	97.7%
CNS	CFDA Intraswitch	Cl Fwd-No Ans-Fixed	97.5%	97.6%	97.7%	97.7%
CNS	CFDA Interswitch	Cl Fwd-No Ans-Fixed	97.5%	97.6%	97.7%	97.7%
CNS	CF Mult Sim Call Intersw	Cl Fwd'g - Multipath	0.0%	0.0%	0.0%	0.0%
CNS	CF - Variable	Variable Cl Fwd'g	97.5%	97.6%	97.7%	97.7%
CNS	CF Var - Remote Act/Cont	Remote Access-CF Variable	57.5%	57.5%	57.6%	57.8%
CNS	Call Waiting - Cancel	Cancel Call Waiting	97.5%	97.6%	97.7%	97.7%
CNS	Clg DA Deliv via ICLID	Clg No.ID Deliv CLASS	57.5%	57.5%	57.6%	57.8%
CNS	Customer Originated Trace	Call Tracing Service	57.5%	57.5%	57.6%	57.8%
CNS	Distinctive Ringing	VIP Alert	97.5%	97.6%	97.7%	97.7%
CNS	Dist Ring Term Screen	Smart Ring	97.5%	97.6%	97.7%	97.7%
CNS	Hot Line	Auto Ring Dwn Ckt Signal	97.5%	97.6%	97.7%	97.7%
CNS	MWI-ATR Audible Msg Wtg	Recieve Audible MWI	13.9%	13.9%	14.1%	14.4%

CNS	Selective Call Forward'g	Special Call Forwarding	97.5%	97.6%	97.7%	97.7%
CNS	Selective Call Rejection	Call Block	97.5%	97.6%	97.7%	97.7%
CNS	Speed Calling	Speed Cltg - 8 & 30 Nos.	97.5%	97.6%	97.7%	97.7%
CNS		Busy Number Redial	97.5%	97.6%	97.7%	97.7%
CNS		Saved Number Redial	43.5%	43.6%	43.5%	43.5%
CNS		Last Number Redial	97.5%	97.6%	97.7%	97.7%
CNS	Call Waiting	Call Waiting	97.5%	97.6%	97.7%	97.7%
CNS	Three Way Calling	Three Way Calling	97.5%	97.6%	97.7%	97.7%
CNS	Remote Call Forwarding	Remote Call Forwarding	97.5%	97.6%	97.7%	97.7%
CNS		Cll Frwd'g Fixed-All clls	97.5%	97.6%	97.7%	97.7%
CNS	CFBL/DA	Cll Frwd Bsy No Ans.Fixed	97.5%	97.6%	97.7%	97.7%
CNS		Special Call Waiting	97.5%	97.6%	97.7%	97.7%
CNS		Special Call Acceptance	97.5%	97.6%	97.7%	97.7%
CNS		Anonymous Call Rejection	97.5%	97.6%	97.7%	97.7%
CNS	3rd No. Blgg Inhibited	Blld No. Screen'g (BNS)	97.5%	97.6%	97.7%	97.7%
CNS		Call Restriction Service	97.5%	97.6%	97.7%	97.7%
CNS		MWI Abl Rcv Adbl Rng Brst	0.0%	0.0%	0.0%	0.0%
CNS		Cust. Controllable Ringing	97.5%	97.6%	97.7%	97.7%
BSA	Dedicated Voice Grade	Voiceband	100.0%	100.0%	100.0%	100.0%
BSA	Dedicated Program Audio	Program Audio	100.0%	100.0%	100.0%	100.0%
BSA	Dedicated Video	Videoband	100.0%	100.0%	100.0%	100.0%
BSA	Dedicated Network Access	Data Link	100.0%	100.0%	100.0%	100.0%
BSA	TypA - Ckt Sw Line	Voice Grade Line Ckt Sw'd	100.0%	100.0%	100.0%	100.0%
BSA	TypB - Ckt Sw Trunk	Voice Grade Trunk Ckt Sw'd	100.0%	100.0%	100.0%	100.0%
BSE	Bridging	Bridging	100.0%	100.0%	100.0%	100.0%
BSE	Automatic Protect Switchg	Automatic Protection SW	100.0%	100.0%	100.0%	100.0%
BSE	Conditioning	Conditioning	100.0%	100.0%	100.0%	100.0%
BSE	Data Over Voice (DOV)	DOVConnect	100.0%	100.0%	100.0%	100.0%
BSE	Secondary Ch Capability	DDS Secondary Channel	100.0%	100.0%	100.0%	100.0%
BSE	Alternate Routing	Alternate Routing	100.0%	100.0%	100.0%	100.0%
BSE	Multiplexing - Digital	Multiplexing Arrangements	100.0%	100.0%	100.0%	100.0%
BSE	Inband Signaling	Signaling Arrangements	100.0%	100.0%	100.0%	100.0%
BSE	Hi Cap Hand-Off Svc	ControlLink DCS	100.0%	100.0%	100.0%	100.0%
BSE	Acc To Clr Ch Transmissn	Clear Channel Capability	100.0%	100.0%	100.0%	100.0%
CNS	Derived Ch (Monitoring)	ScanAlert	100.0%	100.0%	100.0%	100.0%
CNS		GTE Dial DataLink	100.0%	100.0%	100.0%	100.0%

SUMMARY FOR MARKET AREA: BAKERSFIELD

Total Access Lines in: BAKERSFIELD Total = 46642

Percentage Availability of ONA Services By Date for BAKERSFIELD Total

Type	Generic Name of ONA Serv	Product Name of ONA Serv	12/31/94	12/31/95	12/31/96	12/31/97
BSA	Type A - X.25 Pkt Sw	Pkt SW Ntwk Svc	0.0%	0.0%	0.0%	0.0%
BSA	Type B - X.75 PKt Sw	Pkt SW Ntwk Svc	29.7%	29.6%	29.2%	29.0%
BSA	Type F - Ded <64kbps	Digital Data Svc-DDS	82.4%	82.4%	82.5%	82.5%
BSA	Type G - Ded 1.544Mbps	Hi Cap DS1 Svc	67.9%	67.5%	67.4%	67.0%
BSA	Type H - Ded > 1.544Mbps	Hi Cap DS3 Svc	25.0%	24.7%	24.3%	24.2%
BSA	Dedicated Alert Transport	Alarm Signal Transport	89.3%	89.3%	89.3%	89.3%
BSA	Type K - Ded 64kbps	Digital Data Svc DDS	0.0%	0.0%	0.0%	0.0%
BSE	Fast Select Accept Pkt	Fast Select	29.7%	29.6%	29.2%	29.0%
BSE	Fast Select Request Pkt	Fast Select	29.7%	29.6%	29.2%	29.0%
BSE	Cld DN Deliv via DID	Direct Inward Dialing	99.5%	99.5%	99.5%	99.5%
BSE	Clng Blgg Num Deliv FG B	Automatic No. ID	99.5%	99.5%	99.5%	99.5%
BSE	Clng Blgg Num Deliv FG D	Automatic No. ID	0.0%	0.0%	0.0%	0.0%
BSE	Clng DA Deliv via BCLID	Clg No.ID Deliv CLASS	99.5%	99.5%	99.5%	99.5%
BSE	CXR Select On Rvse Charg	800 Service	99.5%	99.5%	99.5%	99.5%
BSE	Message Desk (SMDI)	Frwd Cl Info-Intraoffice	99.5%	99.5%	99.5%	99.5%
BSE	MWI- Activation Audible	MWI Audible	99.5%	99.5%	99.5%	99.5%
BSE	Multiline Hunt Group	Hunt Group Arrangement	99.5%	99.5%	99.5%	99.5%
BSE	MLHG-UCD Line Hunting	Uniform Call Distribution	99.5%	99.5%	99.5%	99.5%
BSE	MLHG - UCD With Queuing	Queuing	99.5%	99.5%	99.5%	99.5%
BSE	Three Way Call Transfer	User Transfer	99.5%	99.5%	99.5%	99.5%
BSE	Remote Call Forwarding	Foreign Exchange	99.5%	99.5%	99.5%	99.5%
BSE	Route Diversity	Diversity Routing	99.5%	99.5%	99.5%	99.5%
BSE	3rd No. Blgg Inhibited	Blld No. Screen'g (BNS)	99.5%	99.5%	99.5%	99.5%
BSE		Prior Pkt Sw'd Ntw Suppl	40.0%	40.4%	41.2%	41.6%
BSE		MegaConnect Svc (SMDS)	29.7%	29.6%	29.2%	29.0%
BSE		MWI Actvtn Audbl Rng Brst	0.0%	0.0%	0.0%	0.0%
CNS	Call Det Recd'g Rpts- Pkt	Call Detail - Pkt	29.7%	29.6%	29.2%	29.0%
CNS	Fast Select Accept Pkt	Fast Select	29.7%	29.6%	29.2%	29.0%
CNS	Fast Select Request Pkt	Fast Select	29.7%	29.6%	29.2%	29.0%
CNS	Automatic Callback	Automatic Busy Redial	99.5%	99.5%	99.5%	99.5%
CNS	Automatic Recall	Automatic Call Return	99.5%	99.5%	99.5%	99.5%
CNS	CFBL Intraswitch	Call Fwd Bsy Li - Fixed	99.5%	99.5%	99.5%	99.5%
CNS	CFBL Interswitch	Call Fwd Bsy Li - Fixed	99.5%	99.5%	99.5%	99.5%
CNS	CFBL/DA-Cust Act/Deact	Cl Fwd-B/No Ans- Variable	99.5%	99.5%	99.5%	99.5%
CNS	CFBL/DA-Cust Fwd To No.	Cl Fwd-B/No Ans- Variable	99.5%	99.5%	99.5%	99.5%
CNS	CFDA Intraswitch	Cl Fwd-No Ans-Fixed	99.5%	99.5%	99.5%	99.5%
CNS	CFDA Interswitch	Cl Fwd-No Ans-Fixed	99.5%	99.5%	99.5%	99.5%
CNS	CF Mult Sim Call Intersw	Cl Fwd'g - Multipath	99.5%	99.5%	99.5%	99.5%
CNS	CF - Variable	Variable Cl Fwd'g	99.5%	99.5%	99.5%	99.5%
CNS	CF Var - Remote Act/Cont	Remote Access-CF Variable	99.5%	99.5%	99.5%	99.5%
CNS	Call Waiting - Cancel	Cancel Call Waiting	99.5%	99.5%	99.5%	99.5%
CNS	Clng DA Deliv via ICLID	Clg No.ID Deliv CLASS	99.5%	99.5%	99.5%	99.5%
CNS	Customer Originated Trace	Call Tracing Service	99.5%	99.5%	99.5%	99.5%
CNS	Distinctive Ringing	VIP Alert	99.5%	99.5%	99.5%	99.5%
CNS	Dist Ring Term Screen	Smart Ring	99.5%	99.5%	99.5%	99.5%
CNS	Hot Line	Auto Ring Dwn Ckt Signal	99.5%	99.5%	99.5%	99.5%
CNS	MWI-ATR Audible Msg Wtg	Recieve Audible MWI	99.5%	99.5%	99.5%	99.5%

CNS	Selective Call Forward'g	Special Call Forwarding	99.5%	99.5%	99.5%	99.5%
CNS	Selective Call Rejection	Call Block	99.5%	99.5%	99.5%	99.5%
CNS	Speed Calling	Speed Cllg - 8 & 30 Nos.	99.5%	99.5%	99.5%	99.5%
CNS		Busy Number Redial	99.5%	99.5%	99.5%	99.5%
CNS		Saved Number Redial	0.0%	0.0%	0.0%	0.0%
CNS		Last Number Redial	99.5%	99.5%	99.5%	99.5%
CNS	Call Waiting	Call Waiting	99.5%	99.5%	99.5%	99.5%
CNS	Three Way Calling	Three Way Calling	99.5%	99.5%	99.5%	99.5%
CNS	Remote Call Forwarding	Remote Call Forwarding	99.5%	99.5%	99.5%	99.5%
CNS		Cll Frwd'g Fixed-All clls	99.5%	99.5%	99.5%	99.5%
CNS	CFBL/DA	Cll Frwd Bsy No Ans.Fixed	99.5%	99.5%	99.5%	99.5%
CNS		Special Call Waiting	40.0%	40.4%	41.2%	41.6%
CNS		Special Call Acceptance	40.0%	40.4%	41.2%	41.6%
CNS		Anonymous Call Rejection	40.0%	40.4%	41.2%	41.6%
CNS	3rd No. Bllg Inhibited	Bld No. Screen'g (BNS)	99.5%	99.5%	99.5%	99.5%
CNS		Call Restriction Service	99.5%	99.5%	99.5%	99.5%
CNS		MWI Abl Rcv Adbl Rng Brst	0.0%	0.0%	0.0%	0.0%
CNS		Cust. Controllable Ringing	59.5%	59.1%	58.3%	57.9%
BSA	Dedicated Voice Grade	Voiceband	100.0%	100.0%	100.0%	100.0%
BSA	Dedicated Program Audio	Program Audio	100.0%	100.0%	100.0%	100.0%
BSA	Dedicated Video	Videoband	100.0%	100.0%	100.0%	100.0%
BSA	Dedicated Network Access	Data Link	100.0%	100.0%	100.0%	100.0%
BSA	TypA - Ckt Sw Line	Voice Grade Line Ckt Sw'd	100.0%	100.0%	100.0%	100.0%
BSA	TypB - Ckt Sw Trunk	Voice Grade Trunk Ckt Sw'd	100.0%	100.0%	100.0%	100.0%
BSE	Bridging	Bridging	100.0%	100.0%	100.0%	100.0%
BSE	Automatic Protect Switchg	Automatic Protection Sw	100.0%	100.0%	100.0%	100.0%
BSE	Conditioning	Conditioning	100.0%	100.0%	100.0%	100.0%
BSE	Data Over Voice (DOV)	DOVConnect	100.0%	100.0%	100.0%	100.0%
BSE	Secondary Ch Capability	DDS Secondary Channel	100.0%	100.0%	100.0%	100.0%
BSE	Alternate Routing	Alternate Routing	100.0%	100.0%	100.0%	100.0%
BSE	Multiplexing - Digital	Multiplexing Arrangements	100.0%	100.0%	100.0%	100.0%
BSE	Inband Signaling	Signaling Arrangements	100.0%	100.0%	100.0%	100.0%
BSE	Hi Cap Hand-Off Svc	ControllLink DCS	100.0%	100.0%	100.0%	100.0%
BSE	Acc To Clr Ch Transmissn	Clear Channel Capability	100.0%	100.0%	100.0%	100.0%
CNS	Derived Ch (Monitoring)	ScanAlert	100.0%	100.0%	100.0%	100.0%
CNS		GTE Dial DataLink	100.0%	100.0%	100.0%	100.0%

SUMMARY FOR MARKET AREA: BEAUMONT-PORT ARTHUR

Total Access Lines in: BEAUMONT-PORT ARTHUR Total = 748

Percentage Availability of ONA Services By Date for BEAUMONT-PORT ARTHUR Total

Type	Generic Name of ONA Serv	Product Name of ONA Serv	12/31/94	12/31/95	12/31/96	12/31/97
BSA	Type A - X.25 Pkt Sw	Pkt Sw Ntwk Svc	0.0%	0.0%	0.0%	0.0%
BSA	Type B - X.75 PKt Sw	Pkt Sw Ntwk Svc	0.0%	0.0%	0.0%	0.0%
BSA	Type F - Ded <64kbps	Digital Data Svc-DDS	0.0%	0.0%	0.0%	0.0%
BSA	Type G - Ded 1.544Mbps	Hi Cap DS1 Svc	0.0%	0.0%	0.0%	0.0%
BSA	Type H - Ded > 1.544Mbps	Hi Cap DS3 Svc	0.0%	0.0%	0.0%	0.0%
BSA	Dedicated Alert Transport	Alarm Signal Transport	0.0%	0.0%	0.0%	0.0%
BSA	Type K - Ded 64kbps	Digital Data Svc DDS	0.0%	0.0%	0.0%	0.0%
BSE	Fast Select Accept Pkt	Fast Select	0.0%	0.0%	0.0%	0.0%
BSE	Fast Select Request Pkt	Fast Select	0.0%	0.0%	0.0%	0.0%
BSE	Cld DN Deliv via DID	Direct Inward Dialing	31.6%	32.0%	31.5%	31.0%
BSE	Cllg Blgg Num Deliv FG B	Automatic No. ID	31.6%	32.0%	31.5%	31.0%
BSE	Cllg Blgg Num Deliv FG D	Automatic No. ID	31.6%	32.0%	31.5%	31.0%
BSE	Cllg DA Deliv via BCLID	Clg No.ID Deliv CLASS	0.0%	0.0%	0.0%	0.0%
BSE	CXR Select On Rvse Charg	800 Service	31.6%	32.0%	31.5%	31.0%
BSE	Message Desk (SMDI)	Frwd Cl Info-Intraoffice	0.0%	0.0%	0.0%	0.0%
BSE	MWI- Activation Audible	MWI Audible	0.0%	0.0%	0.0%	0.0%
BSE	Multiline Hunt Group	Hunt Group Arrangement	31.6%	32.0%	31.5%	31.0%
BSE	MLHG-UCD Line Hunting	Uniform Call Distribution	31.6%	32.0%	31.5%	31.0%
BSE	MLHG - UCD With Queueing	Queueing	31.6%	32.0%	31.5%	31.0%
BSE	Three Way Call Transfer	User Transfer	31.6%	32.0%	31.5%	31.0%
BSE	Remote Call Forwarding	Foreign Exchange	31.6%	32.0%	31.5%	31.0%
BSE	Route Diversity	Diversity Routing	31.6%	32.0%	31.5%	31.0%
BSE	3rd No. Blgg Inhibited	Blld No. Screen'g (BNS)	31.6%	32.0%	31.5%	31.0%
BSE		Prior Pkt Sw'd Ntw Suppl	0.0%	0.0%	0.0%	0.0%
BSE		MegaConnect Svc (SMDS)	0.0%	0.0%	0.0%	0.0%
BSE		MWI Actvtn Audbl Rng Brst	0.0%	0.0%	0.0%	0.0%
CNS	Call Det Recd'g Rpts- Pkt	Call Detail - Pkt	0.0%	0.0%	0.0%	0.0%
CNS	Fast Select Accept Pkt	Fast Select	0.0%	0.0%	0.0%	0.0%
CNS	Fast Select Request Pkt	Fast Select	0.0%	0.0%	0.0%	0.0%
CNS	Automatic Callback	Automatic Busy Redial	31.6%	32.0%	31.5%	31.0%
CNS	Automatic Recall	Automatic Call Return	31.6%	32.0%	31.5%	31.0%
CNS	CFBL Intraswitch	Call Fwd Bsy Li - Fixed	31.6%	32.0%	31.5%	31.0%
CNS	CFBL Interswitch	Call Fwd Bsy Li - Fixed	31.6%	32.0%	31.5%	31.0%
CNS	CFBL/DA-Cust Act/Deact	Cl Fwd-B/No Ans- Variable	31.6%	32.0%	31.5%	31.0%
CNS	CFBL/DA-Cust Fwd To No.	Cl Fwd-B/No Ans- Variable	31.6%	32.0%	31.5%	31.0%
CNS	CFDA Intraswitch	Cl Fwd-No Ans-Fixed	31.6%	32.0%	31.5%	31.0%
CNS	CFDA Interswitch	Cl Fwd-No Ans-Fixed	31.6%	32.0%	31.5%	31.0%
CNS	CF Mult Sim Call Intersw	Cl Fwd'g - Multipath	0.0%	0.0%	0.0%	0.0%
CNS	CF - Variable	Variable Cl Fwd'g	31.6%	32.0%	31.5%	31.0%
CNS	CF Var - Remote Act/Cont	Remote Access-CF Variable	0.0%	0.0%	0.0%	0.0%
CNS	Call Waiting - Cancel	Cancel Call Waiting	31.6%	32.0%	31.5%	31.0%
CNS	Cllg DA Deliv via ICLID	Clg No.ID Deliv CLASS	0.0%	0.0%	0.0%	0.0%
CNS	Customer Originated Trace	Call Tracing Service	0.0%	0.0%	0.0%	0.0%
CNS	Distinctive Ringing	VIP Alert	31.6%	32.0%	31.5%	31.0%
CNS	Dist Ring Term Screen	Smart Ring	31.6%	32.0%	31.5%	31.0%
CNS	Hot Line	Auto Ring Dwn Ckt Signal	31.6%	32.0%	31.5%	31.0%
CNS	MWI-ATR Audible Msg Wtg	Recieve Audible MWI	0.0%	0.0%	0.0%	0.0%

CNS	Selective Call Forward'g	Special Call Forwarding	31.6%	32.0%	31.5%	31.0%
CNS	Selective Call Rejection	Call Block	31.6%	32.0%	31.5%	31.0%
CNS	Speed Calling	Speed Cllg - 8 & 30 Nos.	31.6%	32.0%	31.5%	31.0%
CNS		Busy Number Redial	31.6%	32.0%	31.5%	31.0%
CNS		Saved Number Redial	0.0%	0.0%	0.0%	0.0%
CNS		Last Number Redial	31.6%	32.0%	31.5%	31.0%
CNS	Call Waiting	Call Waiting	31.6%	32.0%	31.5%	31.0%
CNS	Three Way Calling	Three Way Calling	31.6%	32.0%	31.5%	31.0%
CNS	Remote Call Forwarding	Remote Call Forwarding	31.6%	32.0%	31.5%	31.0%
CNS		Cll Frwd'g Fixed-All clls	31.6%	32.0%	31.5%	31.0%
CNS	CFBL/DA	Cll Frwd Bsy No Ans.Fixed	31.6%	32.0%	31.5%	31.0%
CNS		Special Call Waiting	31.6%	32.0%	31.5%	31.0%
CNS		Special Call Acceptance	31.6%	32.0%	31.5%	31.0%
CNS		Anonymous Call Rejection	31.6%	32.0%	31.5%	31.0%
CNS	3rd No. Bllg Inhibited	Bld No. Screen'g (BNS)	31.6%	32.0%	31.5%	31.0%
CNS		Call Restriction Service	31.6%	32.0%	31.5%	31.0%
CNS		MWI Abl Rcv Adbl Rng Brst	0.0%	0.0%	0.0%	0.0%
CNS		Cust. Controllable Ringing	31.6%	32.0%	31.5%	31.0%
BSA	Dedicated Voice Grade	Voiceband	100.0%	100.0%	100.0%	100.0%
BSA	Dedicated Program Audio	Program Audio	100.0%	100.0%	100.0%	100.0%
BSA	Dedicated Video	Videoband	100.0%	100.0%	100.0%	100.0%
BSA	Dedicated Network Access	Data Link	100.0%	100.0%	100.0%	100.0%
BSA	TypA - Ckt SW Line	Voice Grade Line Ckt Sw'd	100.0%	100.0%	100.0%	100.0%
BSA	TypB - Ckt SW Trunk	Voice Grade Trunk Ckt Sw'd	100.0%	100.0%	100.0%	100.0%
BSE	Bridging	Bridging	100.0%	100.0%	100.0%	100.0%
BSE	Automatic Protect Switchg	Automatic Protection SW	100.0%	100.0%	100.0%	100.0%
BSE	Conditioning	Conditioning	100.0%	100.0%	100.0%	100.0%
BSE	Data Over Voice (DOV)	DOVConnect	100.0%	100.0%	100.0%	100.0%
BSE	Secondary Ch Capability	DDS Secondary Channel	100.0%	100.0%	100.0%	100.0%
BSE	Alternate Routing	Alternate Routing	100.0%	100.0%	100.0%	100.0%
BSE	Multiplexing - Digital	Multiplexing Arrangements	100.0%	100.0%	100.0%	100.0%
BSE	Inband Signaling	Signaling Arrangements	100.0%	100.0%	100.0%	100.0%
BSE	Hi Cap Hand-Off Svc	ControlLink DCS	100.0%	100.0%	100.0%	100.0%
BSE	Acc To Clr Ch Transmissn	Clear Channel Capability	100.0%	100.0%	100.0%	100.0%
CNS	Derived Ch (Monitoring)	ScanAlert	100.0%	100.0%	100.0%	100.0%
CNS		GTE Dial DataLink	100.0%	100.0%	100.0%	100.0%

SUMMARY FOR MARKET AREA: BELLINGHAM

Total Access Lines in: BELLINGHAM Total = 31802

Percentage Availability of DNA Services By Date for BELLINGHAM Total

Type	Generic Name of DNA Serv	Product Name of DNA Serv	12/31/94	12/31/95	12/31/96	12/31/97
			0.0%	0.0%	0.0%	0.0%
BSA	Type A - X.25 Pkt Sw	Pkt Sw Ntwk Svc	100.0%	100.0%	100.0%	100.0%
BSA	Type B - X.75 PKt Sw	Pkt Sw Ntwk Svc	100.0%	100.0%	100.0%	100.0%
BSA	Type F - Ded <64kbps	Digital Data Svc-DDS	82.9%	82.3%	81.6%	81.3%
BSA	Type G - Ded 1.544Mbps	Hi Cap DS1 Svc	48.6%	48.6%	48.7%	48.7%
BSA	Type H - Ded > 1.544Mbps	Hi Cap DS3 Svc	33.7%	33.3%	33.0%	32.8%
BSA	Dedicated Alert Transport	Alarm Signal Transport	88.8%	88.9%	88.9%	88.9%
BSA	Type K - Ded 64kbps	Digital Data Svc DDS	0.0%	0.0%	0.0%	0.0%
BSE	Fast Select Accept Pkt	Fast Select	100.0%	100.0%	100.0%	100.0%
BSE	Fast Select Request Pkt	Fast Select	100.0%	100.0%	100.0%	100.0%
BSE	Cld DN Deliv via DID	Direct Inward Dialing	100.0%	100.0%	100.0%	100.0%
BSE	Cllg Blgg Num Deliv FG B	Automatic No. ID	100.0%	100.0%	100.0%	100.0%
BSE	Cllg Blgg Num Deliv FG D	Automatic No. ID	60.8%	61.0%	61.1%	61.2%
BSE	Cllg DA Deliv via BCLID	Clg No.ID Deliv CLASS	39.2%	39.0%	38.9%	38.8%
BSE	CXR Select On Rvse Charg	800 Service	100.0%	100.0%	100.0%	100.0%
BSE	Message Desk (SMDI)	Frwd Cl Info-Intraoffice	39.2%	39.0%	38.9%	38.8%
BSE	MWI- Activation Audible	MWI Audible	39.2%	39.0%	38.9%	38.8%
BSE	Multiline Hunt Group	Hunt Group Arrangement	100.0%	100.0%	100.0%	100.0%
BSE	MLHG-UCD Line Hunting	Uniform Call Distribution	100.0%	100.0%	100.0%	100.0%
BSE	MLHG - UCD With Queuing	Queuing	100.0%	100.0%	100.0%	100.0%
BSE	Three Way Call Transfer	User Transfer	100.0%	100.0%	100.0%	100.0%
BSE	Remote Call Forwarding	Foreign Exchange	100.0%	100.0%	100.0%	100.0%
BSE	Route Diversity	Diversity Routing	100.0%	100.0%	100.0%	100.0%
BSE	3rd No. Blgg Inhibited	Blld No. Screen'g (BNS)	100.0%	100.0%	100.0%	100.0%
BSE		Prior Pkt Sw'd Ntw Suppl	39.2%	39.0%	38.9%	38.8%
BSE		MegaConnect Svc (SMDS)	100.0%	100.0%	100.0%	100.0%
BSE		MWI Actvtn Audbl Rng Brst	0.0%	0.0%	0.0%	0.0%
CNS	Call Det Recd'g Rpts- Pkt	Call Detail - Pkt	100.0%	100.0%	100.0%	100.0%
CNS	Fast Select Accept Pkt	Fast Select	100.0%	100.0%	100.0%	100.0%
CNS	Fast Select Request Pkt	Fast Select	100.0%	100.0%	100.0%	100.0%
CNS	Automatic Callback	Automatic Busy Redial	100.0%	100.0%	100.0%	100.0%
CNS	Automatic Recall	Automatic Call Return	100.0%	100.0%	100.0%	100.0%
CNS	CFBL Intraswitch	Call Fwd Bsy Li - Fixed	100.0%	100.0%	100.0%	100.0%
CNS	CFBL Interswitch	Call Fwd Bsy Li - Fixed	100.0%	100.0%	100.0%	100.0%
CNS	CFBL/DA-Cust Act/Deact	Cl Fwd-B/No Ans- Variable	100.0%	100.0%	100.0%	100.0%
CNS	CFBL/DA-Cust Fwd To No.	Cl Fwd-B/No Ans- Variable	100.0%	100.0%	100.0%	100.0%
CNS	CFDA Intraswitch	Cl Fwd-No Ans-Fixed	100.0%	100.0%	100.0%	100.0%
CNS	CFDA Interswitch	Cl Fwd-No Ans-Fixed	100.0%	100.0%	100.0%	100.0%
CNS	CF Mult Sim Call Intersw	Cl Fwd'g - Multipath	39.2%	39.0%	38.9%	38.8%
CNS	CF - Variable	Variable Cl Fwd'g	100.0%	100.0%	100.0%	100.0%
CNS	CF Var - Remote Act/Cont	Remote Access-CF Variable	39.2%	39.0%	38.9%	38.8%
CNS	Call Waiting - Cancel	Cancel Call Waiting	100.0%	100.0%	100.0%	100.0%
CNS	Cllg DA Deliv via ICLID	Clg No.ID Deliv CLASS	39.2%	39.0%	38.9%	38.8%
CNS	Customer Originated Trace	Call Tracing Service	39.2%	39.0%	38.9%	38.8%
CNS	Distinctive Ringing	VIP Alert	100.0%	100.0%	100.0%	100.0%
CNS	Dist Ring Term Screen	Smart Ring	100.0%	100.0%	100.0%	100.0%
CNS	Hot Line	Auto Ring Dwn Ckt Signal	100.0%	100.0%	100.0%	100.0%
CNS	MWI-ATR Audible Msg Wtg	Recieve Audible MWI	39.2%	39.0%	38.9%	38.8%

CNS	Selective Call Forward'g	Special Call Forwarding	100.0%	100.0%	100.0%	100.0%
CNS	Selective Call Rejection	Call Block	100.0%	100.0%	100.0%	100.0%
CNS	Speed Calling	Speed Cllg - 8 & 30 Nos.	100.0%	100.0%	100.0%	100.0%
CNS		Busy Number Redial	100.0%	100.0%	100.0%	100.0%
CNS		Saved Number Redial	0.0%	0.0%	0.0%	0.0%
CNS		Last Number Redial	100.0%	100.0%	100.0%	100.0%
CNS	Call Waiting	Call Waiting	100.0%	100.0%	100.0%	100.0%
CNS	Three Way Calling	Three Way Calling	100.0%	100.0%	100.0%	100.0%
CNS	Remote Call Forwarding	Remote Call Forwarding	100.0%	100.0%	100.0%	100.0%
CNS		Cll Frwd'g Fixed-All clls	100.0%	100.0%	100.0%	100.0%
CNS	CFBL/DA	Cll Frwd Bsy No Ans.Fixed	100.0%	100.0%	100.0%	100.0%
CNS		Special Call Waiting	100.0%	100.0%	100.0%	100.0%
CNS		Special Call Acceptance	100.0%	100.0%	100.0%	100.0%
CNS		Anonymous Call Rejection	100.0%	100.0%	100.0%	100.0%
CNS	3rd No. Blng Inhibited	Blld No. Screen'g (BNS)	100.0%	100.0%	100.0%	100.0%
CNS		Call Restriction Service	100.0%	100.0%	100.0%	100.0%
CNS		MWI Abl Rcv Adbl Rng Brst	0.0%	0.0%	0.0%	0.0%
CNS		Cust.Controllable Ringing	60.8%	61.0%	61.1%	61.2%
BSA	Dedicated Voice Grade	Voiceband	100.0%	100.0%	100.0%	100.0%
BSA	Dedicated Program Audio	Program Audio	100.0%	100.0%	100.0%	100.0%
BSA	Dedicated Video	Videoband	100.0%	100.0%	100.0%	100.0%
BSA	Dedicated Network Access	Data Link	100.0%	100.0%	100.0%	100.0%
BSA	TypA - Ckt SW Line	Voice Grade Line Ckt Sw'd	100.0%	100.0%	100.0%	100.0%
BSA	TypB - Ckt SW Trunk	Voice Grade Trunk Ckt Sw'd	100.0%	100.0%	100.0%	100.0%
BSE	Bridging	Bridging	100.0%	100.0%	100.0%	100.0%
BSE	Automatic Protect Switchg	Automatic Protection Sw	100.0%	100.0%	100.0%	100.0%
BSE	Conditioning	Conditioning	100.0%	100.0%	100.0%	100.0%
BSE	Data Over Voice (DOV)	DOVConnect	100.0%	100.0%	100.0%	100.0%
BSE	Secondary Ch Capability	DDS Secondary Channel	100.0%	100.0%	100.0%	100.0%
BSE	Alternate Routing	Alternate Routing	100.0%	100.0%	100.0%	100.0%
BSE	Multiplexing - Digital	Multiplexing Arrangements	100.0%	100.0%	100.0%	100.0%
BSE	Inband Signaling	Signaling Arrangements	100.0%	100.0%	100.0%	100.0%
BSE	Hi Cap Hand-Off Svc	ControllLink DCS	100.0%	100.0%	100.0%	100.0%
BSE	Acc To Clr Ch Transmissn	Clear Channel Capability	100.0%	100.0%	100.0%	100.0%
CNS	Derived Ch (Monitoring)	ScanAlert	100.0%	100.0%	100.0%	100.0%
CNS		GTE Dial DataLink	100.0%	100.0%	100.0%	100.0%

SUMMARY FOR MARKET AREA: BENTON HARBOR

Total Access Lines in: BENTON HARBOR Total = 6784

Percentage Availability of ONA Services By Date for BENTON HARBOR Total

Type	Generic Name of ONA Serv	Product Name of ONA Serv	12/31/94	12/31/95	12/31/96	12/31/97
BSA	Type A - X.25 Pkt Sw	Pkt Sw Ntwk Svc	0.0%	0.0%	0.0%	0.0%
BSA	Type B - X.75 PKt Sw	Pkt Sw Ntwk Svc	100.0%	100.0%	100.0%	100.0%
BSA	Type F - Ded <64kbps	Digital Data Svc-DDS	100.0%	100.0%	100.0%	100.0%
BSA	Type G - Ded 1.544Mbps	Hi Cap DS1 Svc	46.6%	47.0%	47.3%	47.7%
BSA	Type H - Ded > 1.544Mbps	Hi Cap DS3 Svc	0.0%	0.0%	0.0%	0.0%
BSA	Dedicated Alert Transport	Alarm Signal Transport	53.4%	53.0%	52.7%	52.3%
BSA	Type K - Ded 64kbps	Digital Data Svc DDS	0.0%	0.0%	0.0%	0.0%
BSE	Fast Select Accept Pkt	Fast Select	100.0%	100.0%	100.0%	100.0%
BSE	Fast Select Request Pkt	Fast Select	100.0%	100.0%	100.0%	100.0%
BSE	Cld DN Deliv via DID	Direct Inward Dialing	100.0%	100.0%	100.0%	100.0%
BSE	ClIg BlIg Num Deliv FG B	Automatic No. ID	100.0%	100.0%	100.0%	100.0%
BSE	ClIg BlIg Num Deliv FG D	Automatic No. ID	46.6%	47.0%	47.3%	47.7%
BSE	ClIg DA Deliv via BCLID	Clg No.ID Deliv CLASS	53.4%	53.0%	52.7%	52.3%
BSE	CXR Select On Rvse Charg	800 Service	100.0%	100.0%	100.0%	100.0%
BSE	Message Desk (SMDI)	Frwd Cl Info-Intraoffice	53.4%	53.0%	52.7%	52.3%
BSE	MWI- Activation Audible	MWI Audible	0.0%	0.0%	0.0%	0.0%
BSE	Multiline Hunt Group	Hunt Group Arrangement	100.0%	100.0%	100.0%	100.0%
BSE	MLHG-UCD Line Hunting	Uniform Call Distribution	100.0%	100.0%	100.0%	100.0%
BSE	MLHG - UCD With Queuing	Queuing	100.0%	100.0%	100.0%	100.0%
BSE	Three Way Call Transfer	User Transfer	100.0%	100.0%	100.0%	100.0%
BSE	Remote Call Forwarding	Foreign Exchange	100.0%	100.0%	100.0%	100.0%
BSE	Route Diversity	Diversity Routing	100.0%	100.0%	100.0%	100.0%
BSE	3rd No. BlIg Inhibited	Blld No. Screen'g (BNS)	100.0%	100.0%	100.0%	100.0%
BSE		Prior Pkt Sw'd Ntw Suppl	0.0%	0.0%	0.0%	0.0%
BSE		MegaConnect Svc (SMDS)	0.0%	0.0%	0.0%	0.0%
BSE		MWI Actvtn Audbl Rng Brst	0.0%	0.0%	0.0%	0.0%
CNS	Call Det Recd'g Rpts- Pkt	Call Detail - Pkt	100.0%	100.0%	100.0%	100.0%
CNS	Fast Select Accept Pkt	Fast Select	100.0%	100.0%	100.0%	100.0%
CNS	Fast Select Request Pkt	Fast Select	100.0%	100.0%	100.0%	100.0%
CNS	Automatic Callback	Automatic Busy Redial	100.0%	100.0%	100.0%	100.0%
CNS	Automatic Recall	Automatic Call Return	100.0%	100.0%	100.0%	100.0%
CNS	CFBL Intraswitch	Call Fwd Bsy Li - Fixed	100.0%	100.0%	100.0%	100.0%
CNS	CFBL Interswitch	Call Fwd Bsy Li - Fixed	100.0%	100.0%	100.0%	100.0%
CNS	CFBL/DA-Cust Act/Deact	Cl Fwd-B/No Ans- Variable	100.0%	100.0%	100.0%	100.0%
CNS	CFBL/DA-Cust Fwd To No.	Cl Fwd-B/No Ans- Variable	100.0%	100.0%	100.0%	100.0%
CNS	CFDA Intraswitch	Cl Fwd-No Ans-Fixed	100.0%	100.0%	100.0%	100.0%
CNS	CFDA Interswitch	Cl Fwd-No Ans-Fixed	100.0%	100.0%	100.0%	100.0%
CNS	CF Mult Sim Call Intersw	Cl Fwd'g - Multipath	53.4%	53.0%	52.7%	52.3%
CNS	CF - Variable	Variable Cl Fwd'g	100.0%	100.0%	100.0%	100.0%
CNS	CF Var - Remote Act/Cont	Remote Access-CF Variable	53.4%	53.0%	52.7%	52.3%
CNS	Call Waiting - Cancel	Cancel Call Waiting	100.0%	100.0%	100.0%	100.0%
CNS	ClIg DA Deliv via ICLID	Clg No.ID Deliv CLASS	53.4%	53.0%	52.7%	52.3%
CNS	Customer Originated Trace	Call Tracing Service	53.4%	53.0%	52.7%	52.3%
CNS	Distinctive Ringing	VIP Alert	100.0%	100.0%	100.0%	100.0%
CNS	Dist Ring Term Screen	Smart Ring	100.0%	100.0%	100.0%	100.0%
CNS	Hot Line	Auto Ring Dwn Ckt Signal	100.0%	100.0%	100.0%	100.0%
CNS	MWI-ATR Audible Msg Wtg	Recieve Audible MWI	53.4%	53.0%	52.7%	52.3%

CNS	Selective Call Forward'g	Special Call Forwarding	100.0%	100.0%	100.0%	100.0%
CNS	Selective Call Rejection	Call Block	100.0%	100.0%	100.0%	100.0%
CNS	Speed Calling	Speed Cllg - 8 & 30 Nos.	100.0%	100.0%	100.0%	100.0%
CNS		Busy Number Redial	100.0%	100.0%	100.0%	100.0%
CNS		Saved Number Redial	0.0%	0.0%	0.0%	0.0%
CNS		Last Number Redial	100.0%	100.0%	100.0%	100.0%
CNS	Call Waiting	Call Waiting	100.0%	100.0%	100.0%	100.0%
CNS	Three Way Calling	Three Way Calling	100.0%	100.0%	100.0%	100.0%
CNS	Remote Call Forwarding	Remote Call Forwarding	100.0%	100.0%	100.0%	100.0%
CNS		Cll Frwd'g Fixed-All clls	100.0%	100.0%	100.0%	100.0%
CNS	CFBL/DA	Cll Frwd Bsy No Ans.Fixed	100.0%	100.0%	100.0%	100.0%
CNS		Special Call Waiting	46.6%	47.0%	47.3%	47.7%
CNS		Special Call Acceptance	46.6%	47.0%	47.3%	47.7%
CNS		Anonymous Call Rejection	46.6%	47.0%	47.3%	47.7%
CNS	3rd No. Blng Inhibited	Bld No. Screen'g (BNS)	100.0%	100.0%	100.0%	100.0%
CNS		Call Restriction Service	100.0%	100.0%	100.0%	100.0%
CNS		MWI Abl Rcv Adbl Rng Brst	0.0%	0.0%	0.0%	0.0%
CNS		Cust. Controllable Ringing	100.0%	100.0%	100.0%	100.0%
BSA	Dedicated Voice Grade	Voiceband	100.0%	100.0%	100.0%	100.0%
BSA	Dedicated Program Audio	Program Audio	100.0%	100.0%	100.0%	100.0%
BSA	Dedicated Video	Videoband	100.0%	100.0%	100.0%	100.0%
BSA	Dedicated Network Access	Data Link	100.0%	100.0%	100.0%	100.0%
BSA	TypA - Ckt SW Line	Voice Grade Line Ckt Sw'd	100.0%	100.0%	100.0%	100.0%
BSA	TypB - Ckt SW Trunk	Voice Grade Trunk Ckt Sw'd	100.0%	100.0%	100.0%	100.0%
BSE	Bridging	Bridging	100.0%	100.0%	100.0%	100.0%
BSE	Automatic Protect Switchg	Automatic Protection Sw	100.0%	100.0%	100.0%	100.0%
BSE	Conditioning	Conditioning	100.0%	100.0%	100.0%	100.0%
BSE	Data Over Voice (DOV)	DOVConnect	100.0%	100.0%	100.0%	100.0%
BSE	Secondary Ch Capability	DDS Secondary Channel	100.0%	100.0%	100.0%	100.0%
BSE	Alternate Routing	Alternate Routing	100.0%	100.0%	100.0%	100.0%
BSE	Multiplexing - Digital	Multiplexing Arrangements	100.0%	100.0%	100.0%	100.0%
BSE	Inband Signaling	Signaling Arrangements	100.0%	100.0%	100.0%	100.0%
BSE	Hi Cap Hand-Off Svc	ControlLink DCS	100.0%	100.0%	100.0%	100.0%
BSE	Acc To Clr Ch Transmissn	Clear Channel Capability	100.0%	100.0%	100.0%	100.0%
CNS	Derived Ch (Monitoring)	ScanAlert	100.0%	100.0%	100.0%	100.0%
CNS		GTE Dial DataLink	100.0%	100.0%	100.0%	100.0%

SUMMARY FOR MARKET AREA: BIRMINGHAM

Total Access Lines in: BIRMINGHAM Total = 16057

Percentage Availability of ONA Services By Date for BIRMINGHAM Total

Type	Generic Name of ONA Serv	Product Name of ONA Serv	12/31/94	12/31/95	12/31/96	12/31/97
BSA	Type A - X.25 Pkt Sw	Pkt Sw Ntwk Svc	0.0%	0.0%	0.0%	0.0%
BSA	Type B - X.75 PKt Sw	Pkt Sw Ntwk Svc	0.0%	0.0%	0.0%	0.0%
BSA	Type F - Ded <64kbps	Digital Data Svc-DDS	100.0%	100.0%	100.0%	100.0%
BSA	Type G - Ded 1.544Mbps	Hi Cap DS1 Svc	90.7%	90.9%	91.0%	91.0%
BSA	Type H - Ded > 1.544Mbps	Hi Cap DS3 Svc	39.1%	39.7%	40.1%	40.4%
BSA	Dedicated Alert Transport	Alarm Signal Transport	90.7%	90.9%	91.0%	91.0%
BSA	Type K - Ded 64kbps	Digital Data Svc DDS	0.0%	0.0%	0.0%	0.0%
BSE	Fast Select Accept Pkt	Fast Select	0.0%	0.0%	0.0%	0.0%
BSE	Fast Select Request Pkt	Fast Select	0.0%	0.0%	0.0%	0.0%
BSE	Cld DN Deliv via DID	Direct Inward Dialing	100.0%	100.0%	100.0%	100.0%
BSE	Cllg Blgg Num Deliv FG B	Automatic No. ID	100.0%	100.0%	100.0%	100.0%
BSE	Cllg Blgg Num Deliv FG D	Automatic No. ID	39.1%	39.7%	40.1%	40.4%
BSE	Cllg DA Deliv via BCLID	Clg No.ID Delivv CLASS	60.9%	60.3%	59.9%	59.6%
BSE	CXR Select On Rvse Charg	800 Service	100.0%	100.0%	100.0%	100.0%
BSE	Message Desk (SMDI)	Frwd Cl Info-Intraoffice	60.9%	60.3%	59.9%	59.6%
BSE	MWI- Activation Audible	MWI Audible	60.9%	60.3%	59.9%	59.6%
BSE	Multiline Hunt Group	Hunt Group Arrangement	100.0%	100.0%	100.0%	100.0%
BSE	MLHG-UCD Line Hunting	Uniform Call Distribution	100.0%	100.0%	100.0%	100.0%
BSE	MLHG - UCD With Queuing	Queuing	100.0%	100.0%	100.0%	100.0%
BSE	Three Way Call Transfer	User Transfer	100.0%	100.0%	100.0%	100.0%
BSE	Remote Call Forwarding	Foreign Exchange	100.0%	100.0%	100.0%	100.0%
BSE	Route Diversity	Diversity Routing	100.0%	100.0%	100.0%	100.0%
BSE	3rd No. Blgg Inhibited	Blld No. Screen'g (BNS)	100.0%	100.0%	100.0%	100.0%
BSE		Prior Pkt Sw'd Ntw Suppl	60.9%	60.3%	59.9%	59.6%
BSE		MegaConnect Svc (SMDS)	0.0%	0.0%	0.0%	0.0%
BSE		MWI Actvtn Audbl Rng Brst	0.0%	0.0%	0.0%	0.0%
CNS	Call Det Recd'g Rpts- Pkt	Call Detail - Pkt	0.0%	0.0%	0.0%	0.0%
CNS	Fast Select Accept Pkt	Fast Select	0.0%	0.0%	0.0%	0.0%
CNS	Fast Select Request Pkt	Fast Select	0.0%	0.0%	0.0%	0.0%
CNS	Automatic Callback	Automatic Busy Redial	100.0%	100.0%	100.0%	100.0%
CNS	Automatic Recall	Automatic Call Return	100.0%	100.0%	100.0%	100.0%
CNS	CFBL Intraswitch	Call Fwd Bsy Li - Fixed	100.0%	100.0%	100.0%	100.0%
CNS	CFBL Interswitch	Call Fwd Bsy Li - Fixed	100.0%	100.0%	100.0%	100.0%
CNS	CFBL/DA-Cust Act/Deact	Cl Fwd-B/No Ans- Variable	100.0%	100.0%	100.0%	100.0%
CNS	CFBL/DA-Cust Fwd To No.	Cl Fwd-B/No Ans- Variable	100.0%	100.0%	100.0%	100.0%
CNS	CFDA Intraswitch	Cl Fwd-No Ans-Fixed	100.0%	100.0%	100.0%	100.0%
CNS	CFDA Interswitch	Cl Fwd-No Ans-Fixed	100.0%	100.0%	100.0%	100.0%
CNS	CF Mult Sim Call Intersw	Cl Fwd'g - Multipath	60.9%	60.3%	59.9%	59.6%
CNS	CF - Variable	Variable Cl Fwd'g	100.0%	100.0%	100.0%	100.0%
CNS	CF Var - Remote Act/Cont	Remote Access-CF Variable	60.9%	60.3%	59.9%	59.6%
CNS	Call Waiting - Cancel	Cancel Call Waiting	100.0%	100.0%	100.0%	100.0%
CNS	Cllg DA Deliv via ICLID	Clg No.ID Delivv CLASS	60.9%	60.3%	59.9%	59.6%
CNS	Customer Originated Trace	Call Tracing Service	60.9%	60.3%	59.9%	59.6%
CNS	Distinctive Ringing	VIP Alert	100.0%	100.0%	100.0%	100.0%
CNS	Dist Ring Term Screen	Smart Ring	100.0%	100.0%	100.0%	100.0%
CNS	Hot Line	Auto Ring Dwn Ckt Signal	100.0%	100.0%	100.0%	100.0%
CNS	MWI-ATR Audible Msg Wtg	Recieve Audible MWI	60.9%	60.3%	59.9%	59.6%

CNS	Selective Call Forward'g	Special Call Forwarding	100.0%	100.0%	100.0%	100.0%
CNS	Selective Call Rejection	Call Block	100.0%	100.0%	100.0%	100.0%
CNS	Speed Calling	Speed Cllg - 8 & 30 Nos.	100.0%	100.0%	100.0%	100.0%
CNS		Busy Number Redial	100.0%	100.0%	100.0%	100.0%
CNS		Saved Number Redial	0.0%	0.0%	0.0%	0.0%
CNS		Last Number Redial	100.0%	100.0%	100.0%	100.0%
CNS	Call Waiting	Call Waiting	100.0%	100.0%	100.0%	100.0%
CNS	Three Way Calling	Three Way Calling	100.0%	100.0%	100.0%	100.0%
CNS	Remote Call Forwarding	Remote Call Forwarding	100.0%	100.0%	100.0%	100.0%
CNS		Cll Frwd'g Fixed-All clss	100.0%	100.0%	100.0%	100.0%
CNS	CFBL/DA	Cll Frwd Bsy No Ans.Fixed	100.0%	100.0%	100.0%	100.0%
CNS		Special Call Waiting	100.0%	100.0%	100.0%	100.0%
CNS		Special Call Acceptance	100.0%	100.0%	100.0%	100.0%
CNS		Anonymous Call Rejection	100.0%	100.0%	100.0%	100.0%
CNS	3rd No. Blng Inhibited	Blld No. Screen'g (BNS)	100.0%	100.0%	100.0%	100.0%
CNS		Call Restriction Service	100.0%	100.0%	100.0%	100.0%
CNS		MWI Abl Rcv Adbl Rng Brst	0.0%	0.0%	0.0%	0.0%
CNS		Cust. Controllable Ringing	39.1%	39.7%	40.1%	40.4%
BSA	Dedicated Voice Grade	Voiceband	100.0%	100.0%	100.0%	100.0%
BSA	Dedicated Program Audio	Program Audio	100.0%	100.0%	100.0%	100.0%
BSA	Dedicated Video	Videoband	100.0%	100.0%	100.0%	100.0%
BSA	Dedicated Network Access	Data Link	100.0%	100.0%	100.0%	100.0%
BSA	TypA - Ckt Sw Line	Voice Grade Line Ckt Sw'd	100.0%	100.0%	100.0%	100.0%
BSA	TypB - Ckt Sw Trunk	Voice Grade Trunk Ckt Sw'd	100.0%	100.0%	100.0%	100.0%
BSE	Bridging	Bridging	100.0%	100.0%	100.0%	100.0%
BSE	Automatic Protect Switchg	Automatic Protection SW	100.0%	100.0%	100.0%	100.0%
BSE	Conditioning	Conditioning	100.0%	100.0%	100.0%	100.0%
BSE	Data Over Voice (DOV)	DOVConnect	100.0%	100.0%	100.0%	100.0%
BSE	Secondary Ch Capability	DDS Secondary Channel	100.0%	100.0%	100.0%	100.0%
BSE	Alternate Routing	Alternate Routing	100.0%	100.0%	100.0%	100.0%
BSE	Multiplexing - Digital	Multiplexing Arrangements	100.0%	100.0%	100.0%	100.0%
BSE	Inband Signaling	Signaling Arrangements	100.0%	100.0%	100.0%	100.0%
BSE	Hi Cap Hand-Off Svc	ControlLink DCS	100.0%	100.0%	100.0%	100.0%
BSE	Acc To Clr Ch Transmissn	Clear Channel Capability	100.0%	100.0%	100.0%	100.0%
CNS	Derived Ch (Monitoring)	ScanAlert	100.0%	100.0%	100.0%	100.0%
CNS		GTE Dial DataLink	100.0%	100.0%	100.0%	100.0%